



Safeguarding Adults Everybody's Business



Learning and Development Brochure 2024/2025

Service Level Agreement



In order to register for WSAB training events you need to sign up to Eventbrite and by accessing this service you agree to the Terms of Service as set out by Eventbrite. You need to ensure that you input your full details when booking a training course in order to be informed of any changes and receive post training resources.

Wigan Safeguarding Adults Board will:

- Email you with handouts after the training course, inform you of any changes which may arise and ensure any special requirements are met wherever possible.
- Provide you with up-to-date training in accordance with learning objectives and learning from Safeguarding Adult Reviews, Brief Learning Reviews, Audits and staff and service user feedback.
- Discrimination and/or oppressive behaviour or language will be sensitively challenged and where appropriate will be raised with managers.
- Listen to comments made through evaluations with a view to making changes to courses where appropriate and to measure the impact of training.
- Create a safe learning environment where confidentiality will be maintained unless this impacts on the welfare of a child or adult at risk.

We expect delegates to:

- **If you cannot attend training, please cancel your place using the confirmation email you will have received (Eventbrite/MS Bookings). This will allow the place to be offered to other staff.** If you cannot cancel your place using the above, please email wsabtraining@wigan.gov.uk.
- To keep to time and notify the board by emailing us, if you are going to be late.
- To ensure that mobile phones are placed on silent or switched off during training.
- To contribute and be considerate of others in the group.
- To be vigilant about the health and safety of others and comply with any evacuation procedures as appropriate.
- Complete evaluation forms as requested.

We expect line managers to:

- Assess their staff's learning and development needs.
- Discuss and agree to the delegates' application and attendance for relevant learning.
- Spend time with the staff member or volunteer after the course to facilitate learning into practice.

- Ensure that the staff member or volunteer is freed up from their day-to-day work to attend pre-arranged training.

Classroom Based and MS Teams Learning



Wigan Safeguarding Adults Board (WSAB) has a priority to ensure that we have the right people with the right skills in our local area. This brochure has been produced to support individuals to access online and virtual training to safeguard adults.

If you cannot find something that you need, please email Wigan Safeguarding Adult Board and we will try our best to help WSAB@wigan.gov.uk

Wigan Council staff can also access a wide range of free e-learning which is relevant to safeguarding adults via [My E-Learning](#).

Our health colleagues can access further training opportunities via the [NHS Employers' Site](#) and the [ELearning for Health Care Site](#).

[The College of Policing](#) also has a wide range of information and learning for those employed by Greater Manchester Police (GMP).

Social Care providers and Community Groups can access further training opportunities through [Skills for Care](#) and [SCIE](#).



✓ Mandatory/Priority Learning ✓

Please be aware that within the below training, there will be discussions around the different types of abuse, which impact on children and adults, including, sexual abuse, physical abuse, exploitation and domestic abuse. Examples may also be given of national and local cases.

Attendees are reminded to take care and use their discretion as the content may be triggering. Your safety is a priority to us and if you are concerned about the impact that this content may have on you, please discuss this with your manager.

If you are unsure which training is most appropriate for you our Training Competency Framework can assist you with this below.

[Training Competency Framework](#)

Level 3 Safeguarding Adults (face to face)

To be refreshed every 3 years.

This training is aimed at professionals from across the partnership who have considerable professional and organisational responsibility for Safeguarding Adults. **Delegates are expected to have a well-developed understanding of adult safeguarding prior to attending this learning session.**

The learning outcomes are:

- Have a greater understanding of the key legislation and principles of adult safeguarding.
- Learn how to respond to disclosures.
- Develop an understanding of practice issues identified from safeguarding adult reviews.
- Have an understanding of current safeguarding issues within Wigan and nationally.
- Have an awareness of the impact of trauma.

Please click on the Eventbrite link to book your place.

Date	Time	Venue/ Media	Book your place here
Wednesday 11 th December 2024	10am-2pm	Wigan Town Hall	Book Here
Friday 17 th January 2025	10am-2pm	Wigan Town Hall	Book here
Wednesday 12 th February 2025	10am-2pm	Wigan Town Hall	Book here
Tuesday 11 th March 2025	10am-2pm	Wigan Town Hall	Book here
Thursday 24 th April 2025	10am-2pm	Wigan Town Hall	Book here
Thursday 8 th May 2025	10am-2pm	Wigan Town Hall	Book here
Thursday 12 th June 2025	10am-2pm	Wigan Town Hall	Book here
Wednesday 23 rd July 2025	10am-2pm	Wigan Town Hall	Book here

Professional Curiosity (Face to Face)

This training is aimed at professionals across the partnership.

The learning outcomes are:

- To understand what is meant by professional curiosity.
- To identify practice issues related to lack of professional curiosity.
- To identify the barriers and feel more confident in applying a trauma informed approach in practice.
- To understand and apply the learning from Safeguarding Adult Reviews (SARs) where lack of professional curiosity has been identified.

Date	Time	Venue/ Media	Book your place here
Thursday 23 rd January 2025	10:00am- 1:00pm	Wigan Town Hall	Book here
Wednesday 26 th March 2025	10:00am- 1:00pm	Wigan Town Hall	Book here

Trauma and Resilience Level 2 (Online)

This half-day event supports delegates to understand trauma across the life course and its impact on individuals. This session also explores how we can support clients to build resilience and protective factors to mitigate their impact through trauma

The learning outcomes are:

- Increased awareness of how trauma impacts on behaviours and life choices.
- Increased awareness of toxic stress, the adverse childhood experiences study and trauma across the life course.
- Increased awareness of neuroscience research in relation to trauma.
- Increased awareness of how we can build resilience and help people to heal and recover, through Trauma Informed Practice.
- Increased awareness of the impact of vicarious trauma.

Please click on the Eventbrite link to book your place

Date	Time	Venue/ Media	Book your place here
Monday 9 th December 2024	10:00am- 12:00pm	MS Teams	Book Here
Friday 14 th February 2025	10:00am- 12:00pm	MS Teams	Book here
Wednesday 2 nd April 2025	10:00am- 12:00pm	MS Teams	Book here

Hoarding Awareness (Online/Face to Face)

This course will provide delegates with an understanding on what hoarding actually is, why people hoard and what individuals can do to help someone who is showing signs of hoarding. Delegates will also explore the impact of hoarding behaviours on other family members.

The learning outcomes are:

- You will understand why hoarding is not a lifestyle choice.
- You will know what to do if you think someone has hoarding behaviours.
- You will know how to signpost to offer support including whether you need consent to do so.

- You will understand why enforced clear outs does not work.

Please click on the Eventbrite link to book your place.

Date	Time	Venue/ Media	Book your place here
TBC	TBC	TBC	

SAVED Model of Domestic Abuse/Coercion and Control (Online)

This training is aimed at professionals across the partnership.

Learning Objectives:

- Understand what domestic abuse is
- Introduction to the S.A.V.E.D Model
- Increase confidence in addressing domestic abuse
- Develop awareness of the support within the borough

Date	Time	Venue/ Media	Book your place here
Wednesday 4 th December 2024	1:00pm- 3:30pm	MS Teams	Book here
Wednesday 29 th January 2025	1:00pm- 3:30pm	MS Teams	Book here
Wednesday 12 th February 2025	1:00pm- 3:30pm	MS Teams	Book here
Monday 10 th March 2025	1:00pm- 3:30pm	MS Teams	Book here
Monday 12 th May 2025	1:00pm- 3:30pm	MS Teams	Book here
Thursday 19 th June 2025	1:00pm- 3:30pm	MS Teams	Book here

DASH/MARAC Domestic Abuse Training (Online)

This training is aimed at professionals across the partnership.

Aims and Objectives:

- To understand what a DASH RISK assessment is
- Practise completing a DASH
- Understanding what a MARAC is
- To get domestic abuse victims the help and support they need as quickly and effectively as possible

Date	Time	Venue/ Media	Book your place here
Monday 2 nd December 2024	10:00- 11:30am	MS Teams	Book here
Thursday 16 th January 2025	1:00pm- 2:30pm	MS Teams	Book here
Monday 27 th January 2025	10:00am- 11:30am	MS Teams	Book here
Monday 10 th February 2025	1:00pm- 2:30pm	Ms Teams	Book here
Thursday 27 th February 2025	10:00am- 11:30am	MS Teams	Book here
Wednesday 12 th March 2025	1:00pm- 2:30pm	MS Teams	Book here
Friday 28 th March 2025	1:00pm- 2:30pm	MS Teams	Book here
Wednesday 9 th April 2025	10:00am- 11:30am	MS Teams	Book here
Wednesday 30 th April 2025	1:00pm- 2:30pm	MS Teams	Book here
Friday 9 th May 2025	1:00pm- 2:30pm	MS Teams	Book here
Monday 19 th May 2025	10:00am- 11:30am	MS Teams	Book here
Monday 7 th July 2025	1:00pm- 2:30pm	MS Teams	Book here

Tier Reporting Training (Face to face)

To be refreshed every 2-3 years

This training is aimed at all practitioners who work in care and nursing homes and Day Centre.

The learning outcome are:

- To give participants who work in frontline adult services a good understand of the Tier Reporting System and how this should be used in their role.

This training is currently being delivered upon request. Please email wsabtraining@wigan.gov.uk to request further information.

Oliver McGowan – Mandatory training for all health and social care staff (Online)

This training is named after Oliver McGowan. Oliver was a young man whose death shone a light on the need for health and social care staff to have better skills, knowledge and understanding of the needs for autistic people and people with a learning disability.

The Oliver McGowan Mandatory Training on Learning Disability and Autism is the government's preferred and recommended training for health and social care staff.

Oliver's training is delivered in 2 Tiers. Staff need to complete either Tier 1 or Tier 2. You can find out further information here <https://www.e-lfh.org.uk/programmes/the-oliver-mcgowan-mandatory-training-on-learning-disability-and-autism/#0>

Greater Manchester Fire and Rescue Service- Home Fire Safety Training (online/face to face)

This training is delivered by GMFRS and is aimed at partner organisations. There are two training courses available. Option one is a 90-minute online option delivered on Microsoft Teams to equip partners to identify people at increased risk of fire, amongst their service users, and refer them for a Home Fire Safety Assessment (HFSA). HFSA's are home visits to assess and reduce the risk of fire in the home.

Option two is a half-day session delivered at our Safety Centre in Bury. It provides the same learning as option one but also provides learners with an immersive input on fire safety in the home, including the five main causes of fire, bedtime routines and escape planning. This is delivered in a mock home environment at the Safety Centre.

For further details and booking information please click on the link below.

[Fire Safety in the Home Training - Greater Manchester Fire Rescue Service](#)

Persons in a Position of Trust

This training is aimed at all professionals working with adults and children.

The learning outcomes are:

- It provides an overview of Wigan Council's PIPOT policy and procedures.
- How to make a referral, historical information about how cases were managed prior to the Care Act 2014 and what to expect from the PIPOT meeting.

This training is currently being delivered upon request and to audiences of 12 participants or more. Please email dutysteam@wigan.gov.uk to request further information.

Suicide Prevention (online)

'Learn to Save a Life' 20-minute suicide prevention course provided by Zero Suicide Alliance. This training will give you the skills and confidence to help someone who may be considering suicide.

What you will learn:

- How to spot suicide warning signs
- How to have a conversation with someone you're worried about
- Where to signpost to for further support
- Suicide is preventable

[20 minute suicide awareness training \(zerosuicidealliance.com\)](https://zerosuicidealliance.com)

PREVENT Training (online)

To be refreshed every 3 years

This training is for professionals across the partnership.

In these training courses, you will learn about:

- the Prevent duty
- different extremist ideologies that can lead to terrorism
- the risk around radicalisation and your supportive role
- making a Prevent referral that is both informed and made with good intention
- the interventions and support available

[Prevent duty training: Learn how to support people susceptible to radicalisation | Prevent duty training \(support-people-susceptible-to-radicalisation.service.gov.uk\)](https://support-people-susceptible-to-radicalisation.service.gov.uk)

Safeguarding Adult's Training Level 1 and 2 (Online)

To be refreshed every 3 years

This training is for Wigan Council Staff Only.

Wigan Council Staff can access level 1 and level 2 Safeguarding Adult's Training via their MeLearning platform.

[Login - Me Learning](#)

Additional Learning



Eyes and Ears (Face to Face)

This training is aimed at any staff member or volunteer who work for a community/voluntary organisation and require an awareness of safeguarding to undertake their role.

Please be aware that within this safeguarding training, there will be discussions around the different types of abuse, which impact on children and adults, including, sexual abuse, physical abuse, exploitation and domestic abuse. Examples may also be given of national and local cases.

Attendees are reminded to take care and use their discretion as the content may be triggering. Your safety is a priority to us and if you are concerned about the impact that this content may have on you, please discuss this with your manager.

The learning outcomes are:

- To understand what safeguarding is, the issues that we face in the Wigan Borough and how everyone can help to safeguard others.

This training is currently being delivered upon request. The organisation lead would be required to email wsabtraining@wigan.gov.uk to request further information about this training session and book delegates onto the course.

An Introduction to the Asylum and Refugee World

This session is a Lunch and Learn. The session will provide an overview of the Asylum process in the UK and the local and national picture. It will also introduce the Resettlement Team and how to support Asylum seekers.

Date	Time	Venue/Media	Book your place here
Wednesday 11 th December 2024	12:00- 1:00pm	MS Teams	Book here
Wednesday 15 th January 2025	12:00- 1:00pm	MS Teams	Book here

Advocacy

This session is a Lunch and Learn. The session will give an overview of Advocacy and outline the statutory duties of Advocacy under the Care Act 2014 including eligibility criteria. The session will also give reference to practice examples.

Date	Time	Venue/Media	Book your place here
Wednesday 26 th February 2025	12:00- 1:00pm	MS Teams	Book here
Wednesday 12 th March 2025	12:00- 1:00pm	MS Teams	Book here

Understanding Hoarding (online)

PLEASE NOTE: You will need to have been on the Hoarding Awareness half day session before you can attend this more in- depth training.

This more in- depth course will give you the tools to effectively support people who are living with hoarding and clutter issues.

The learning outcomes are:

- Know how to put in place effective strategies that support positive change.
- You will be able to support people address their long- term habits.
- You will be able to create unique and individual support plans.
- You will have the opportunity to discuss cases you are actively working on.

Please click on the Eventbrite link to book your place.

Date	Time	Venue/Media	Book your place here
TBC	TBC	TBC	

Best Practice for Hoarding (online)

This course follows on from Hoarding Awareness and Understanding Hoarding. It covers the more practical skills needed to support people with hoarding issues.

It includes:

- Professional curiosity
- What if help isn't being accepted?
- Risk assessments
- Motivational interviewing
- De-cluttering techniques
- Maintenance/After care
- Looking after yourself as a worker

Please click on the Eventbrite link to book your place.

Date	Time	Venue/ Media	Book your place here
TBC	TBC	TBC	

Hoarding

This session will provide attendees with a brief overview of how to recognise and support someone who is hoarding and top tips as to how they can be supported.

Date	Time	Venue/Media	Book your place here
TBC			

Multi -agency Public Protection Arrangements (MAPPA)

Facilitated by colleagues from probation, this course aims to develop delegates understanding of the Multi-Agency Public Protection Arrangements put in place to

successfully manage violent and sexual offenders. This session will support delegates understanding of the importance of the arrangements, the processes that support them and the expectation once they are in place, including what happens if the arrangements are no longer suitable.

Professionals can book onto any of the below dates.

Current Training Dates for Wigan

4th February 2025. For further details on how to book please email wscbtraining@wigan.gov.uk

Current training dates for Bolton

19th November 2024. For further details on how to book please email multiagencytraining@bolton.gov.uk

Current training dates for Oldham

26th of November 2024. For further details on how to book please email Oldham.SafeguardingAdultsBoard@oldham.gov.uk

Domestic Abuse Champions Training

As we are a commissioned service for Wigan Council, you must either live or work within the Wigan Borough in order to be eligible to attend any of our training and awareness sessions.

This is a full day training course to enable you to be the first point of contact for any domestic abuse related enquiries within your organisation.

Please see the Eventbrite link for further details and booking information:

<https://www.eventbrite.co.uk/o/wigan-borough-domestic-abuse-service-33228868181>

Effective Safety Planning

As we are a commissioned service for Wigan Council, you must either live or work within the Wigan Borough in order to be eligible to attend any of our training and awareness sessions.

This training will provide you with an understanding of the different types of safety plans and how to help write one effectively.

Please see the Eventbrite link for further details and booking information:

<https://www.eventbrite.co.uk/o/wigan-borough-domestic-abuse-service-33228868181>

Identifying Economic Abuse

As we are a commissioned service for Wigan Council, you must either live or work within the Wigan Borough in order to be eligible to attend any of our training and awareness sessions.

Economic abuse is a legally recognised form of domestic abuse and is defined in the Domestic Abuse Act. It often occurs in the context of intimate partner violence and involves the control of a partner or ex-partner's money and finances, as well as the things that money can buy.

Economic abuse can include exerting control over income, spending, bank accounts, bills and borrowing. It can also include controlling access to and use of things like transport and technology, which allow us to work and stay connected, as well as property and daily essentials like food and clothing. It can include destroying items and refusing to contribute to household costs.

Learn more about this form of abuse during our 90-minute training course.

Please see the Eventbrite link for further details and booking information:

<https://www.eventbrite.co.uk/o/wigan-borough-domestic-abuse-service-33228868181>

Awareness of Forced Marriage – Free course

This online course has been developed with the Forced Marriage Unit of the Foreign Office and aims to raise awareness, challenge perceptions and inform you of the correct actions to take should you suspect someone is at risk.

This course is aimed at all professionals who have responsibility to safeguard vulnerable children, young people and adults at risk.

After completing this training, you will be able to:

- Recognise the warning signs of forced marriage.
- Take the right actions to help protect the potential victim.
- Co-operate effectively with other agencies.

For further details and booking information please click the link below.

[Forced Marriage Awareness - Free Course | Virtual College \(virtual-college.co.uk\)](#)



***Please note: Wigan Safeguarding Adults Board is not responsible for the content of external websites.**



Please click on the course title to access the eLearning resource.

Level 1 and 2 Safeguarding Adults E-Learning

This training provides an introduction to the requirements and responsibilities for Safeguarding Adults. The 2 modules have been produced by the NHS and most suitable for health care staff. You can access Level 1 or Level 2 depending on your role.

<https://www.e-lfh.org.uk/programmes/safeguarding-adults/#0>

Free Learning Platform SCILS

Have you heard of SCILS, Social Care Information and Learning Services, this is an online learning resource/community dedicated to the Health and Social Care Sector and its FREE to access. There are many different resources you can access, such as podcasts, e-learning and webinars and they cover a wide range of topics, such as addiction, forced marriage and safeguarding, you can find out more information below:

<https://www.scils.co.uk/>

Critical Thinking Skills

[Logical and Critical Thinking](#) This free course is for anyone with an interest in improving their critical thinking skills.

Responding to Disclosures

This Training video is approximately 9 minutes long. It introduces good practice and effective ways of responding appropriately to disclosures of abuse. The video is suitable for all workers who work directly with vulnerable adults.

[Safeguarding Adults - Disclosure 2020 - YouTube](#)

Cyber Security

[Introduction to cyber security: stay safe online](#) Open Learn have produced this free online course, which will help you to understand online security and start to protect your digital life, whether at home or work. You will learn how to recognise the threats that could harm you online and the steps you can take to reduce the chances that they will happen to you.

[Friends Against Scams](#) National Trading Standards have produced this online learning, so that anyone can learn about the different types of scams and how to spot and support a victim. With increased knowledge and awareness, people can make scams part of everyday conversation with their family, friends and neighbours, which will enable them to protect themselves and others.

Dementia

[Dementia Awareness](#) Social Care Institute for Excellence (SCIE) have created this e-learning course which aims to raise the awareness and skills of care staff who work with people with dementia.

Disability Awareness

[Disability Basics](#) Disability Matters have produced a number of e-learning packages which consider Safeguarding those with a Disability, Basic Awareness of disability and Building an Inclusive Society.

Domestic Abuse

[Domestic Abuse- Wigan Borough Training](#) This free training is for anyone who would like to increase their knowledge of domestic abuse.

[Domestic homicide review training front line practitioners](#) The Home Office has produced this training for front line practitioners.

[Understanding Animal Welfare in Violent Homes](#) Virtual College have produced this free course which provides a basic understanding of what animal abuse is, how to spot the signs and understand the link between animal abuse and family abuse.

Female Genital Mutilation

[Female Genital Mutilation](#) A free online safeguarding training course developed for the Home Office by Virtual College.

Forced Marriage

[Awareness of Forced Marriage](#) A free course from Virtual College which has been developed with the Forced marriage Unit of the Foreign Office and aims to raise awareness, challenge perceptions and inform you of the correct actions to take should you suspect someone is at risk.

Honour Based Abuse

Karma Nirvana is a national charity which supports victims of honour-based abuse and forced marriage. They support and work with all victims and are running a series of free webinars on Tackling Virginitiy Myths, this explores the practice of virginity testing and challenges harmful perceptions linked to virginity that perpetuate Violence against Women and Girls.

[Karma Nirvana Events](#)

Mental Capacity Law and Policy- Watch and Learn

A series of FREE webinars that you can watch anytime.

[Capacity – the fundamentals](#)

[Best interests – the fundamentals](#)

[Deprivation of liberty – the fundamentals](#)

[Advance care planning – getting it right](#)

[Advance care planning – a conversation with Dr Mark Taubert \(Part 1\)](#)

Mental Health

[Improving the Health of Women, Children and Adolescents: from Evidence to Action.](#) This free course allows participants to explore the latest research, priorities and debates about the health of mothers, children and adolescents.

Modern Slavery

The Home Office have produced a number of [resources](#) including the free online learning for anyone interested in increasing their awareness of how to spot the signs and report any concerns.

[Modern Slavery Training for frontline healthcare staff](#). This session will help staff to identify victims of modern slavery and take appropriate action to address their health and safety needs.

Radicalisation

[Counter Terrorism Awareness](#) Counter Terrorism Policing have produced this online course to help you spot the signs of radicalisation and how to report your concerns.

[Prevent Online Awareness course](#) The Home Office have provided this e-learning course which covers awareness of the Prevent duty.

[Radicalisation and Channel](#) The Home Office have produced a Channel e learning course which will allow you can recognise the signs of radicalisation and know what to do about it.

Substance Misuse

[Understanding drugs and addiction](#) This free course explores how drug addictions develop and how they are best treated and prevented.

Volunteer Training

[Working in the voluntary sector](#) The Open University have produced this free online course for anyone working in the voluntary sector which cover a wide range of subjects.

WSAB Workforce Development Team



Karina Warwick – Workforce Development Lead Officer



Julie Maloney – Adult Implementation Officer

You can contact us via email wsabtraining@wigan.gov.uk