# FAQs – Atherton library



# Why is Atherton library closed from 22<sup>nd</sup> - 29<sup>th</sup> October?

Atherton library is being moved to Atherton Town Hall. The town hall has undergone a £1m transformation to bring a range of services together under one roof for residents.

## When will it open?

The current Atherton library will be closing from Monday 22<sup>nd</sup> October until Sunday 28<sup>th</sup> October. The new library will open in Atherton Town Hall on Monday 29<sup>th</sup> October.

### My book is due back this week, what should I do?

You will not be able to return any book due back on the week that we are closed. If your book is due back week commencing Monday 22<sup>nd</sup> October when the library is closed, you can extend your loan period online via this link: <a href="https://www.wigan.gov.uk/Resident/Libraries/Renew-library-books.aspx">https://www.wigan.gov.uk/Resident/Libraries/Renew-library-books.aspx</a>

or return your book the following week, commencing Monday 29<sup>th</sup> October. There will be no late fees applied.

## How do I contact the library?

Atherton library's phone number will remain the same: 01942 404817

### Why is the library moving to Atherton Town Hall?

It will mean a new, improved offer for the community where people can access lots of services in one building.

### What will happen to the building it was in?

Expressions of interest from the community about the future of the building are currently being explored.

### Can I see Atherton Town Hall?

Yes – please come and have a look once it's opened on the 29<sup>th</sup> October!

### What facilities will be on offer?

Alongside the library, there will be a Life Centre service where you can speak with a Customer Services Advisor for assistance with your Benefits, Council Tax, Housing and Welfare Support needs.

The Welfare Rights Team will have a surgery every Tuesday 9am till 11am.



If you want to improve your IT skills or are just getting started, we have 'Be Online' sessions every Wednesday 10:30am till 12noon and Customer Services staff can also provide you with digital support.

There will be access to health services for example stop smoking services, a tea room serving refreshments and afternoon tea, and a range of community rooms which can be used by residents for meetings.

#### What will be opening times be?

Opening times will remain the same: Monday to Wednesday 9am - 2pm Thursday and Friday 12noon - 5pm Saturday 9am – 2pm

#### How do I join the library?

You can join the library online with the link below: <a href="https://www.wigan.gov.uk/Resident/Libraries/Services.aspx">https://www.wigan.gov.uk/Resident/Libraries/Services.aspx</a>