Foster carers out of hours support

Wigan Council

1 Consider the urgency of the situation

2 Do you have a robust support plan in place? Follow guidance within the support plan.

3 Can your support network or other foster carers help?

Yes

What you use your support network for.

Managing low level challenges / day care/ emotional support.

4 Do you need advice guidance and support from the service?

Yes

5 Is it an emergency, safeguarding concerns, or is the child at risk?

Yes

6 Please contact the CSW and your SSW the next working day to inform them.

Police and emergency services

For children who are missing from home. Please ensure you notify if there are any CSE or safeguarding concerns.

GMP **0161 872 5050**

Wigan Police **0161 8567128**

For all other emergencies contact **101** or **999**

THE VIEW

The staff at The View are part of a wraparound support service for foster carers from Monday - Friday 5pm - 9am and weekends 24 hours.

They are available for advice, support and guidance. If you feel it can wait until morning, or if a weekend - Monday am) then speak to your SSW as they can offer more knowledgeable fostering advice.

They may be with a child at the time of your call so please leave a message and someone will call you back asap.

They can be contacted on **01942 257479**

EDT (Emergency Duty Team)

EDT is a service providing out of hours emergency support. The EDT service will need to be contacted if a child in your care is missing from home, or at risk of causing harm to themselves or others, plus any safeguarding concerns.

They can be contacted on

Monday to Friday 5.00pm- 7:50pm: **01942 828300**

Monday to Friday 7:50pm - 8.45am: **01942 828777** (same number applies all weekend up until 8:45am on Monday)