

Responsibility for CCTV Systems

The ownership for the Public Space Surveillance CCTV Systems that are located within the towns of the Borough comes under the jurisdiction of Wigan Council; and they are also responsible for the management of the systems. Subsequently they are required by national legislation to ensure that the systems are maintained, monitored and regulated to the mandatory standards.

In order to ensure that these standards are consistently met Wigan Council's CCTV processes and procedures, which are in place to oversee the delivery of the Public Space Surveillance service, undergo three independent audits every year.

Enquiries relating to Public Space Surveillance CCTV Systems can be made at the following address;

Wigan Council, CCTV & Risk Management Section, Places Directorate, Wigan Town Hall, Library Street, Wigan WN1 1YN

Although Wigan Council has the responsibility for Public Space Surveillance CCTV Systems it has no authority over the installation or the use of CCTV on private properties either owned by a member of the public or any commercial organisation.

Should any member of the public need to make an enquiry relating to the use of CCTV on a property outside the remit of Wigan Council, they are only able to signpost the enquirer to the Information Commissioners Office (ICO) website where advice relating to this subject can be found.

The link to the relevant section of the ICO's website is as follows;

<https://ico.org.uk/for-the-public/cctv/>

<https://www.gov.uk/government/publications/domestic-cctv-using-cctv-systems-on-your-property/domestic-cctv-using-cctv-systems-on-your-property>