

Complex Settings & Cohorts in Wigan

Settings or Cohort	Description	Suggested Wigan Service response	Lead Officer	Need to know
Rough sleepers	People without secure accommodation who may sleep in a variety of locations ranging from the streets, hostels, friends' houses	Wigan Crisis Intervention and Prevention Team	David Gray	
Complex families	Families who live in chaotic circumstances with complex relationships	Health Visiting or School Nursing with support from Social Worker, if SW assigned to the family.	Amy Dunne	
Residential, Care Homes & Extra Care Housing	Older residents in communal or semi communal settings	Age Well (ASC&H) Tenancy Management	Jenny Yates (Residential & Care Homes) Kathryn Perry (Extra Care)	
Individuals with complex dependencies	May be cross over with multiple cohorts	Complex dependency team	Emma Stubbs	
Traveller community	Wigan has two main static camps. Engagement with services and access to health service impacts on the health and wellbeing of this community. Additional support is accessed and facilitated through the Health Outreach and Inclusion Service	Health Outreach and Inclusion Service	Ian Riding Gwen Derbyshire	Fixed and mobile
River and Canal community	Requires expansion of Health Outreach and Inclusion Service reach and continued engagement with Canals and Rivers Trust	Health Outreach and Inclusion Service	Gwen Derbyshire	
People experiencing or have fled domestic abuse	People who have fled domestic abuse and living in refuge or shared accommodation. Impact on access to the settings needs to be considered as does the safety of those people living there.		Sarah Owen	Estimated numbers of people in refuge and accommodation.
People who have substance or alcohol misuse issues.	People with substance or alcohol misuse issues may experience issue with identifying contacts and self-isolating due to addiction, housing or health issues	Drug and Alcohol Action Team	David Gray Bob Allen	People in service will be known, however need to consider cohort of people not in service. May need

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	such as mental health conditions. Engagement in services can be difficult.			to engage with primary care for additional support.
Sex Workers			Ian Riding	
Asylum Seeker communities	Often in shared accommodation and with English as a second language	Public Health team in partnership with SWAP	Ian Riding Gwen Derbyshire Mick Taylor – SWAP	
LGBT community			Tracie Smith, CCG Scott Williams	
ASB	Cohort of people experiencing ASB Licenced premises related contact traces following 4 th July relaxation of lockdown	Wigan ASB team	Sarah Owen Michael Fraser Graham Doubleday	
People with Mental Health conditions & settings that support this cohort of people.	Significant numbers of interventions and providers. Need to link in with them across the continuum of need to make sure we are also supporting those in rehab and longer term supported accommodation	Wigan Mental Health Board members	Lynne Calvert Paul Whitemoss	
People with Learning Disabilities & settings that support this cohort of people			Ian Lythgoe (internal supported Living) Lindy Wardle (External Supported Living) Karen Turner (Childrens SEND)	

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Health Settings (NHS CCG)	Primary care practice Business continuity needs to be considered. Significant potential for joint GM and Wigan response	Wigan CCG	Lina De Burgh (CCG Primary Care Manager)	Need to engage and prepare all practices in case of case-however, practices are risk assessing and footfall has decreased so risk should be low.
Food processing businesses	Number of cases elsewhere – may develop into trend	Environmental Services	Julie Searing	
Hospitality Industry	Potential to generate significant numbers of contacts	Environmental Services	Julie Searing	
Hairdressers and barbers, nail salons and tanning	Proximity may generate significant numbers of contacts	Environmental Services	Julie Searing	
Take away food outlets	Potential re staffing and preparation practices, building and delivery arrangements	Environmental Services	Julie Searing	
VCSE Sector	Community Centres, Hubs and Charity shops etc – may need additional support to prevent becoming contacts	Deal and SDF Hub	Gemma Atkinson -Wigan Community Network	Community centres and community buildings.
WWL (including Community Health)	Current settings include fixed buildings and domiciliary delivery		Phil Bliss Lynne Hall-Bentley	Key identified T&T lead
GMP	GMP have developed their own plan to mitigate the potential impacts of T&T	GMP		Potential for cases crossing
NWAS	NWAS have developed their own plan to mitigate the potential impacts of T&T	NWAS	Andrea Edmondson Deborah Bullock	Potential for cases crossing
GMFRS	GMFRS have developed their own plan to mitigate the potential impacts of T&T	GMFRS	Anita Taylor	Potential for cases crossing