

WIGAN COUNCIL'S CCTV SURVEILLANCE SYSTEM

This document contains advice and information for the general public regarding data recorded by Wigan Council's CCTV Systems and the provisions of the General Data Protection Regulation.

THE PURPOSES FOR WHICH IMAGES ARE RECORDED

Full details of the principles and criteria under which Council-owned CCTV systems operate may be found in the CCTV Code of Practice (copies are available from the Town Hall), or from the website www.wigan.gov.uk

RECORDED IMAGES

All CCTV recordings are retained for a minimum period of 31 days. If no legitimate request for retention of the recording has been made, it is then erased or overwritten. All requests for retention of recordings are considered against the provision of the General Data Protection Regulation and the CCTV Code of Practice.

Recorded data will only be used for the purposes defined in the Code of Practice.

Access to recorded data shall only take place in the circumstances defined in the Code of Practice and the provisions of relevant legislation.

Recorded data will not be sold or used for commercial purposes or the provision of entertainment. However, in exceptional circumstances images may be released but subject to strict controls and with the approval of senior management.

All data released shall remain the property of Wigan Council.

DISCLOSURE TO THE GENERAL PUBLIC

The showing of recorded data to the public will only be permitted in accordance with the CCTV Code of Practice and the provision of the General Data Protection Regulation.

In every case a written application, in an approved format (application forms are available from Environmental Services) clearly showing the reason(s) for the request, is required.

A charge not exceeding the prescribed maximum is payable for each request to view recorded images.

COMPLAINTS

If you do have cause to complain about any aspect of the Council's CCTV Systems, please write to the Director of Environment, Places Directorate, Wigan Town Hall, Wigan WN1 1YN.

WIGAN COUNCIL'S CCTV SURVEILLANCE SYSTEM General Data Protection Regulation How to Apply for Access to Information Held on the CCTV System

These notes explain how you can find out what information, if any, is held about you on the CCTV system.

Your Rights

Subject to certain exemptions, you have a right to be told whether any personal data is held about you. You also have a right to a copy of that information in a permanent form except where the supply of such a copy is not possible or would involve disproportionate effort, or if you agree otherwise. Wigan Council will only give that information if it is satisfied as to your identity. If release of the information will disclose information relating to another individual(s) who can be identified from that information, Wigan Council is not obliged to comply with an access request unless:-

- The other individual has consented to the disclosure of information, or
- It is reasonable in all the circumstances to comply with the request without the consent of the other individual(s).

Wigan Council Rights

Wigan Council may deny access to information where the Act allows. The main exemptions in relation to information held on the CCTV System are where the information may be held for:-

- Prevention and detection of crime.
- Apprehension and prosecution of offenders.

Should the release of the data likely prejudice any of the above purposes then access can be refused.

THE APPLICATION FORM:

All sections of the form must be completed. Failure to do so may delay your application

- Section 1** Asks you to give information about yourself that will help us to confirm your identity. We have a duty to ensure that information it holds is secure and it must be satisfied that you are who you say you are.
- Section 2** Asks you to provide evidence of your identity by producing TWO official documents (which between them clearly show your name, date of birth and current address), together with a recent full face photograph of you.
- Section 3** The declaration must be signed by you.

**When you have completed and checked this form, take or send it, together with the required TWO identification documents, photograph and fee to:-
Wigan Council, CCTV & Risk Management Section, Safer Environment, Places Directorate,
Wigan Town Hall, Library Street, Wigan WN1 1YN**

If you have any queries regarding this form, or your application, please contact us on, 01942 404040.



WIGAN COUNCIL'S CCTV SURVEILLANCE SYSTEM
Request for Access to Data
General Data Protection Regulation

SECTION 1 - About Yourself

The information requested below is to help us (a) satisfy itself as to your identify and (b) find any data held about you.

PLEASE USE BLOCK LETTERS

Title <i>(tick box as appropriate)</i>	Mr	<input type="checkbox"/>	Mrs	<input type="checkbox"/>	Miss	<input type="checkbox"/>	Ms	<input type="checkbox"/>
Other Title <i>(eg. Dr., Rev., etc.)</i>								
Surname/Family Name								
First Names								
Maiden Name/Former Names								
Sex <i>(tick box)</i>	Male			Female				
Height								
Date of Birth								
Place of Birth	Town							
	Country							

Your Current Home Address <i>(to which we will reply)</i>		
A telephone number will be helpful in case you need to be contacted.	Postcode	Tel. No.

If you have lived at the above address for less than 10 years, please give your previous address for the period.

Previous addresses		
Dates of Occupancy	From:	To:
Dates of Occupancy	From:	To:



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General Data Protection Regulation

SECTION 2 Proof of Identity

To help establish your identity, your application must be accompanied by **TWO** official documents that between them clearly show your name, date of birth and current address.

For example: a birth/adoption certificate, driving licence, medical card, passport or other official document that shows your name and address.

Also a recent, full face photograph of you.

Failure to provide this proof of identity may delay your application.

SECTION 3 Supply of Information

You have a right, subject to certain exceptions, to receive a copy of the information in a permanent form. Do you wish to?

(a) View the information and receive a permanent copy

YES/NO

(b) Only view the information

YES/NO

SECTION 4 Declaration

DECLARATION (to be signed by the applicant)

The information that I have supplied in this application is correct and I am the person to whom it relates.

Signed by

Date

NOW – please complete Section 5 and then check the 'CHECK' box (on page 5) before returning the form.

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SECTION 5 To Help us Find the Information

If the information you have requested refers to a specific offence or incident, please complete this Section. Please complete a separate box in respect of different categories/incidents/involvement. Continue on a separate sheet, in the same way, if necessary.

If the information you require relates to a vehicle, property, or other type of information, please complete the 'Other' section giving a full description of what information you are requesting to access. Also please note that you will be required to provide documentary evidence as a means of proving that you are entitled to obtain information relating to a vehicle, property, or other type of information.

Were you: *(tick box below)*

A person reporting an offence or incident

A witness to an offence or incident

A victim of an offence

A person accused or convicted of an offence

Other – please explain

Date(s) and time(s) of incident

Place incident happened

Brief details of incident

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**WIGAN COUNCIL'S CCTV SURVEILLANCE SYSTEM
Request for Access to Data
General Data Protection Regulation**

Further Information:

These notes are only a guide. The law is set out in the General Data Protection Regulation, obtainable from a Government Stationery Office. Further information and advice may be obtained from:-

**The Office of the Data Protection Commissioner
Wycliffe House, Water Lane, Wilmslow,
Cheshire SK9 5AF
Tel:- 01625 545745**

Please note that this application for access to information must be made direct to Wigan Council (Address on Page 1) and **NOT** to the Data Protection Commissioner

OFFICIAL USE ONLY

Please complete ALL of this section (refer to CHECK box above)

Application complete and legible	<input type="checkbox"/>	Date application received	<input type="text"/>
Identification documents checked	<input type="checkbox"/>	Fee paid	<input type="text"/>
Details of documents (see page 4)	<input type="text"/>	Method of payment	<input type="text"/>
Member of staff completing this section		Receipt No.	<input type="text"/>
Name	<input type="text"/>	Documents returned	<input type="text"/>
Signature	<input type="text"/>	Location	<input type="text"/>
		Date	<input type="text"/>

