

Support and advice network in Wigan

Who	Where	Referral process	When	What	Contact details
Wigan Welfare Support provision	Borough-wide	Professional and self-referral Online application or face to face at any Life Centre	Providing food, energy and furniture to people in crisis	Please see welfare support policy	https://www.wigan.gov.uk/Resident/Benefit-Grants/Welfare-Reform/Local-Welfare-Support.aspx
Wigan Welfare Rights team	Borough-wide	Professional and self-referral	Income maximization, benefit advice, basic debt advice and support with budgeting	Advice available to all residents	https://www.wigan.gov.uk/Resident/Benefit-Grants/Welfare-Reform/Welfare-rights-enquiry.aspx
Unify Credit Union	Borough-wide 21 Crompton Street Wigan, Smithy Green, Ince and 90 Bradshawgate Leigh	Self- Referral available to everyone Telephone to arrange an appointment	Mon - Fri 9:30am - 2pm	Savings, loans and advice on financial management and budgeting	http://www.unifycu.org/ Tel: 01942 701706 or 01942 607002
The Citizens Advice Bureau	Offices in the Wigan and Leigh Life Centre and Magnum house, Lord Street, Leigh	Self- Referral Telephone to arrange an appointment	Wigan Life Centre Drop in 9:00 - 15.00 (13.30 on Friday) Leigh Life Centre Drop in 9:00 - 15.00 Monday, Tuesday and Thursday	Debt/Budgeting advice service - wide range of information available on the website.	www.cawb.org.uk Tel: 0300 3309 077
The Brick	10 Arcade St Wigan	Self-referral	Mon, Tue, Thurs Fri 9am-3pm Wed 1pm-3pm Breakfast/shower for rough sleepers Tues and Thurs	Offers support and advice to people who are homeless or at risk of becoming homeless	http://www.thebrick.org.uk/ Tel: 01942 236953

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National Debt Line	National	Self-referral	Lines open Mon - Fri, 9am - 9pm Sat 9.30am - 1pm	Free confidential and independent debt advice	http://www.nationaldebtline.co.uk/ Tel: 0808 808 4000
Life Centre	Wigan, Leigh, Marsh Green, Platt Bridge, Atherton and Ince	Self-referral	Wigan and Leigh Mon-Friday 9am-5pm Sat 9am-2pm Marsh Green, Atherton and Ince Mon-Wed 9am-2pm, Thurs-Fri 12pm-5pm	Advice, make referrals to other professional advice services	https://www.wigan.gov.uk/Council/Contact-us/Life-Centres/index.aspx
Pensioners link	Allan Taylor House, Charles St Leigh	Self-referral	Mon-Fri, 9am-4pm	Works with local partners to offer financial advice and support for older people including talks on financial abuse	http://www.pensionerslink.org.uk/ Tel: 01942 261753
Compassion in Action	Branches in Lowton (where head office is based) Community outlet is in Atherton Furniture and food distribution in Patrick House and Haven House, Leigh	Self-referral	Daily	Works in partnership with local agencies to support families and individuals in crisis offering welfare support. Compassion in Action Haven House offers a preventative mental health service.	http://www.compassioninaction.info/ Tel: 01942 262636 / 01942 418830
SWAP (Support for Wigan Arrivals Project)	Wigan	Asylum seekers & refugees	Daily	Move on Support Service - practical support including help with budgeting	https://www.swapwigan.org/ Tel: 01942 516572 / 01942 512980
Wigan and Leigh Carers Centre	Fredrick Street, Hindley	Self-referral	Daily	Offers benefits advice and support for carers	https://www.wlccarers.com/

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Start Well Centres	Borough-wide 5 centres across Wigan Borough	Self-referral	Daily	Provides advice and support around personal budgeting and support clients to access specialist services. Unify Credit and CAB deliver some sessions from the centres - see the SWFC timetables .	https://www.wigan.gov.uk/Resident/Health-Social-Care/Children-and-young-people/Childrens-Centres/Start-Well-Centres.aspx
Adactus Housing Association	Leigh	Self-referral Available to all Adactus tenants	Daily	Offers benefit, budgeting and money advice and support to their clients	http://www.adactushousing.co.uk/Information/42#chapterLink8 Tel: 0845 505 3355
Catch 22 floating support	40c Warrington Road, Wigan, WN1 3RT	Self-referral Refer a friend or family member	Daily	Supporting people to set up and maintain a home, pay bills, manage benefits and budgeting, access education, training and employment, form-filling, apply for funding, keep healthy through cookery and fitness sessions, deal with housing issues	https://www.catch-22.org.uk/services/wigan-floating-support/ Tel: 01942 862755
Stepping Stones floating support	2 Alma Street, Atherton	Self-referral	Daily	Provides housing related support for people aged 16 – 65 with multiple complex needs includes managing debt, benefits and budgeting support	https://www.stepping-stone.org.uk/ Tel: 01706 646922
Housing support	Wigan	Self-referral	Daily	Manages referrals to	https://www.wigan.gov.uk/Docs/PDF/R

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access point (HSAP)		Complete online application form		access supported accommodation (such as Adactus Hostels, Bamber Court, Brecon Close, Coops Foyer and Railway Road) and access floating support services providing support at home (such as Adactus, Age UK, Catch 22, Creative Support, Riverside ECHG, Stepping Stone Project, The Brick and Wigan and Leigh Housing)	esident/Housing/Council-homes/Your-Tenancy/Support-services-referral-form.pdf
Action for children	Poolstock Lane, Worsley Mesnes	Self-referral	Daily	Offers information, advice and support on debt, benefits, housing and getting back to work. Also runs sessions in Start Well Centres	https://www.actionforchildren.org.uk/support-for-parents/advice-for-parents/ Tel: 01942 239253
Wigan Wellbeing and Resilience	40c Warrington Lane, Wigan, WN1 3RT 19-23 Charles Street, Leigh, WN7 1DB	Self-referral	Daily	Providing wellbeing, housing and recovery support for adults in Wigan borough	www.creativesupport.co.uk Tel: 01942 238413 / 01942 671457