Our waste collection policy at a glance

We want to provide you with an efficient bin collection service.

To do this, you can help us by doing the following:

Recycle More, Recycle Right
You can find out what goes in which bin at www.wigan.gov.uk/recycling

Number your bin
Please number your bin on the front and back. Numbering your bin helps to reduce theft.

Put your bin out by 6.30am on the day of collection
It is important that you put your bin out on time for collection. If you put your bin out after this time, you may miss your collection. Please put your bin out with the handles facing the roadside.

Keep your bin in a safe and secure place, taking it back in as soon as possible after collection to avoid theft, risk of fire or misuse.
The security and maintenance of your bins is your responsibility. Please make sure your bring in your bin as soon as possible after it has been emptied.

Do not contaminate your bin
Contamination is when you put the wrong thing in the wrong bin. Check what goes in which bin at www.wigan.gov.uk/recycling

Do not put prohibited items in your bins
Not all waste can be disposed of in your bins. Some waste should be taken to your local recycling centre such as electricals, DIY waste etc.

Help your neighbour or relative who may struggle to put out their bin
If you can, you may want to assist neighbours or relatives putting out their bins. Alternatively, you can signpost people to our 'assisted collection' scheme www.wigan.gov.uk/recycling

Do not put out bags of additional waste
Additional waste left on top of or at the side of your bins will not be collected. You can take additional waste to your local recycling centre.

Make sure your bin is not overloaded
If your bin is too heavy to move safely, your bin will not be emptied.

Support with high volumes of waste
If you have a large family, produce a large volume of nappies or medical waste, more information can be found online about the support that we can offer to help you manage your waste. Please visit www.wigan.gov.uk/recycling

Use the Council's website and Report It App to report or request any waste services
You can find out all the information you need regarding waste and recycling at www.wigan.gov.uk/recycling

If you have bulky items you want to get rid of, think could a charity make use of them?
Bulky items such as large electricals and furniture can be offered to charity shops if they are in good condition.

Do not fly tip
Fly tipping is illegal. You can report fly tipping online or use the mobile Report It app. Our policy is to prosecute fly tippers.

To see the full waste policy please visit www.wigan.gov.uk/recycling