



Making the Most of Your Local Pharmacy

Wigan Borough

Pharmaceutical Needs Assessment

2022

Report on the Consultation

Purpose of report

This report details the outcome of the consultation on the draft 2022 Wigan Borough Pharmaceutical Needs Assessment. It satisfies the duty placed on Health and Wellbeing Boards to publish what action they have taken in response to feedback from the consultation.

Consultation process

The consultation draft of the Pharmaceutical Needs Assessment (PNA) was published on the Wigan Council website between 7 July 2022 and 4 September 2022.

Consultees were notified of the consultation by email and directed to the link for the consultation on the Wigan Council website. The list of consultees is given in Appendix 1. A copy of the information provided on the consultation web page is given in Appendix 2. Contact details were also given (email and telephone) in order that responders could ask questions and access help, if required. An explanation of what would be published was included and it was stated no names of individuals or organisations would be published with the responses.

What questions were asked?

The questions asked in the consultation were:

- Do you feel that the purpose of the pharmaceutical needs assessment has been explained sufficiently? If no, please explain why not.
- Does the pharmaceutical needs assessment reflect the current provision of pharmaceutical services within your area (e.g. are there any services currently provided which have not been highlighted within the PNA)? If no, please explain why not.
- Are there any gaps in service provision i.e. when, where and which services are available that have not been identified in the pharmaceutical needs assessment? If yes, please provide details.
- Do you feel the needs of the population of Wigan Borough have been adequately reflected? If no, please explain why not.
- Has the pharmaceutical needs assessment provided information to inform market entry decisions i.e. decisions on applications for new pharmacies and dispensing appliance contractor premises? If no, please explain why not.
- Has the pharmaceutical needs assessment provided information to inform how pharmaceutical services may be commissioned in the future? If no, please explain why not.
- Do you agree with the conclusions of the pharmaceutical needs assessment? If no, please explain why not.
- Is there any additional information that you feel should be included? If yes, please provide details.

Responders were given an opportunity to expand on their answers to the above questions. In addition, a catch all question was provided, "Do you have any other comments?", that allowed additional comments to be made.

Responses to the consultation

Four responses to the consultation were received. Additional consultation responses along with the action taken to address the consultation response are given in full in the tables below.

Wigan Borough Pharmaceutical Needs Assessment 2022 - Consultation Responses – identifiable references are replaced with “XXX”

Question	Consultation Response (Y/N)	Additional Consultation Response	Action Taken
Do you feel that the purpose of the pharmaceutical needs assessment has been explained sufficiently? If no, please explain why not.	Yes – 4 No – 0 No response – 0	None	No action required
Does the pharmaceutical needs assessment reflect the current provision of pharmaceutical services within your area (e.g. are there any services currently provided which have not been highlighted within the PNA)? If no, please explain why not.	Yes – 4 No – 0 No response – 0	None	No action required

<p>Are there any gaps in service provision i.e. when, where and which services are available that have not been identified in the pharmaceutical needs assessment?</p> <p>If yes, please provide details.</p>	<p>Yes – 1 No – 3 No response – 0</p>	<p>We (XXX) have worked closely with community pharmacies to ensure that there is adequate provision of supervised consumption across Wigan and Leigh. However, space and workload demands have meant that the pharmacies currently commissioned to provide supervised consumption in Leigh are unable to take on more service users. Currently, the requirement for supervised consumption is at or over the capacity of the pharmacies in Leigh. Our clients tend to have limited geographical mobility so ability to travel across the area is limited which means that commissioning other pharmacies in Leigh would have minimal impact on the availability of supervised consumption for service users.</p>	<p>Paragraph 391, page 75 (relating to provision of the supervised consumption service in Leigh SDF) has been reworded (as per bold text): - There are 6 pharmacies providing the supervised consumption service within this SDF which are unable to meet current demand within this area. As this client group has less ability to travel to other locations, increased provision of this service is required in Leigh. This could be achieved through the current 6 providers increasing capacity or through additional provision of this service by the existing 5 pharmacies within the SDF who currently do not provide this service.</p>
<p>Do you feel the needs of the population of Wigan Borough have been adequately reflected?</p> <p>If no, please explain why not.</p>	<p>Yes – 4 No – 0 No response – 0</p>	<p>None</p>	<p>No action required.</p>
<p>Has the pharmaceutical needs assessment provided information to inform market entry decisions i.e. decisions on applications for new pharmacies and dispensing appliance contractor premises?</p> <p>If no, please explain why not.</p>	<p>Yes – 4 No – 0 No response – 0</p>	<p>None</p>	<p>No action required.</p>

<p>Has the pharmaceutical needs assessment provided information to inform how pharmaceutical services may be commissioned in the future?</p> <p>If no, please explain why not.</p>	<p>Yes – 4 No – 0 No response - 0</p>	<p>None</p>	<p>No action required.</p>
<p>Do you agree with the conclusions of the pharmaceutical needs assessment?</p> <p>If no, please explain why not.</p>	<p>Yes – 2 No – 2 No response - 0</p>	<p>Please see comment above: We (XXX) have worked closely with community pharmacies to ensure that there is adequate provision of supervised consumption across Wigan and Leigh. However, space and workload demands have meant that the pharmacies currently commissioned to provide supervised consumption in Leigh are unable to take on more service users. Currently, the requirement for supervised consumption is at or over the capacity of the pharmacies in Leigh. Our clients tend to have limited geographical mobility so ability to travel across the area is limited which means that commissioning other pharmacies in Leigh would have minimal impact on the availability of supervised consumption for service users.</p> <p>There needs to be a clear statement in the Conclusion Section of the document, similar to that in Executive Summary that states there are no gaps in pharmaceutical provision across Wigan Borough.</p>	<p>Paragraph 391, page 75 (relating to provision of the supervised consumption service in Leigh SDF) has been reworded (as per bold text): - There are 6 pharmacies providing the supervised consumption service within this SDF which are unable to meet current demand within this area. As this client group has less ability to travel to other locations, increased provision of this service is required in Leigh. This could be achieved through the current 6 providers increasing capacity or through additional provision of this service by the existing 5 pharmacies within the SDF who currently do not provide this service.</p> <p>An additional section – ‘Pharmaceutical Needs Assessment for Wigan Borough Conclusion’ has been added to page 91 of the document to provide an overall conclusion to the document and includes the key statements discussed in the executive summary.</p>
<p>Is there any additional information that you feel should be included?</p> <p>If yes, please provide details.</p>	<p>Yes – 0 No – 4 No response - 0</p>	<p>None</p>	<p>No action required.</p>
<p>Do you have any other comments?</p>	<p>6 additional comments</p>	<p>Point 292. Increased service provision in the evening and at weekends – we suggest that the HWB consider including a statement how this may be mitigated using existing contractors, such as Rota system for example.</p>	<p>Paragraph 295, page 57 has been reworded to include measures which could be taken to address this (as per bold text): - Where there are areas where service provision could be improved if an unmet need was identified this should be addressed, in the first instance, by existing pharmacy contractors providing these services e.g. changing or extending opening hours, or providing additional advanced or locally</p>

			commissioned services.
		Possibly due to the timing of production of this draft, the recent changes in the opening hours of a number of (XXX)s pharmacies may not have been reflected in the draft PNA. These changes were notified to NHS England who will have a record of the current opening hours of these pharmacies.	The authors requested the updated opening hours from NHSE. In addition, the 'find a pharmacy' website has been consulted for updated opening times for (XXX)s pharmacies in Wigan Borough (all last updated on 18 August 2022). Pharmacies were also contacted by phone if required to confirm if any changes would impact on the opening times noted within each SDF analysis of the draft document. No amendment to the opening times noted within each SDF analysis is required for the final PNA document.
		I have noticed a few occasions throughout the report comments around lack of NSP pharmacy sites in certain areas. "Although this may reflect a lower need for the service in this area, as stated in the description of this service, it is difficult to establish need for needle and syringe provision and, therefore, the Drug and Alcohol Service for Adults and Young People may wish to review service provision in this area." I wondered if it is possible to include wording to the effect of the substance misuse providers have provision across the region ensured by the direct to home service available as well as via other outlets in areas of higher demand eg hostels?	Paragraph 249 (page 49) has been reworded (as per bold text): - In addition to the pharmacy service, people can access this service through the Drug and Alcohol Service based in Wigan and Leigh town centres, through a direct to home delivery service managed by the Drug and Alcohol Service and provision via vending machines in high-risk areas such as hostels. In addition, the following line from each SDF analysis section has been removed - <i>Although this may reflect a lower need for the service in these areas, as stated in the description of this service, it is difficult to establish need for needle and syringe provision and, therefore, the Drug and Alcohol Service for Adults and Young People may wish to review service provision in this area;</i> and has been replaced with (as per bold text):- This, complemented by the other routes of provision which are in place provides people with good choice and access to this service at times convenient to them.
		The authors of the PNA noted that the map on page 63 (SDF 2) was missing a pharmacy marker (FVX82) and a GP practice marker (P92605). The map on page 67 (SDF3) was missing a GP practice marker (P92016).	Maps corrected and replaced in document.
		Activity information on the number of consultations which took place for the Improving Inhaler Technique through Community Pharmacy Service was provided by the service commissioner.	This information has been included in paragraph 230, page 47.
		Information on the specific pharmacies providing the Wigan Borough Level 2 Intermediate Stop Smoking Service was provided by the service commissioner.	This information has been reflected within each SDF analysis for service provision.

Conclusion

Wigan Council on behalf of Wigan Borough Health and Wellbeing Board has coordinated the PNA consultation and production of the final version of the PNA for 2022. It has followed the correct procedure given in the legislation:

www.legislation.gov.uk/uksi/2013/349/part/2/made

All consultation responses have been addressed. Amendments have been made to the PNA document, where appropriate, to reflect the consultation responses received.

The final version of the PNA is published on Wigan Council website:

[Pharmaceutical Needs Assessment \(wigan.gov.uk\)](http://wigan.gov.uk)

The PNA will be used by NHS England, Wigan Council and local partners to further develop pharmacy services in Wigan Borough to ensure that they meet the needs of the local population.

Appendix 1 - List of Consultees

The list of consultees who were notified of the consultation by email is below. In addition, the link to the consultation was freely available on the Wigan Council website.

Community Pharmacy and Appliance Contractors

- All Wigan Borough community pharmacies
- All Wigan Borough appliance contractors

Health and Wellbeing Boards

- Wigan Borough Health and Wellbeing Board
- Bolton Health and Wellbeing Board
- Salford Health and Wellbeing Board
- Warrington Health and Wellbeing Board
- St Helens Health and Wellbeing Board
- Lancashire Health and Wellbeing Board

Healthwatch

- Healthwatch Wigan
- Healthwatch Bolton
- Healthwatch Salford
- Healthwatch Warrington
- Healthwatch St Helens
- Healthwatch Lancashire

NHS Commissioner of pharmacy services

- Greater Manchester Area Team (NHS England)

Clinical Commissioning Groups

- Wigan Borough Clinical Commissioning Group (involved in producing the PNA)
- Bolton Clinical Commissioning Group
- Salford Clinical Commissioning Group
- Warrington Clinical Commissioning Group
- St Helens Clinical Commissioning Group
- West Lancashire Clinical Commissioning Group

NHS Trusts

- Wrightington, Wigan and Leigh NHS Foundation Trust
- Greater Manchester Mental Health NHS Foundation Trust

Local Pharmaceutical Committees

- Greater Manchester Local Pharmaceutical Committee
- Bolton Local Pharmaceutical Committee
- Halton, St Helens and Knowsley Local Pharmaceutical Committee
- Lancashire Local Pharmaceutical Committee

Other local professional committees

- Wigan Borough Local Medical Committee
- Wigan Borough Local Dental Committee
- Wigan Borough Local Optical Committee

Other organisations

- Wigan and Leigh Hospice
- With You (Drug and Alcohol services)
- Wigan Stop Smoking Service

Appendix 2 – Copy of information provided on the PNA consultation webpage

PNA 2022 Consultation

This Pharmaceutical Needs Assessment (PNA) considers the pharmaceutical needs of Wigan Borough residents.

It will be used to make decisions when applications are received to open new pharmacies or move existing pharmacies and will also form the basis of commissioning plans for services that will be provided by community pharmacies.

Why are we publishing a PNA?

The PNA will provide the basis of planning, developing, and commissioning pharmaceutical services in Wigan Borough.

Health and wellbeing boards have a statutory duty to develop and publish a PNA under the [NHS \(Pharmaceutical Services and Local Pharmaceutical Services\) Regulations \(2013\) \(external link\)](#). In March 2021, the [Department of Health and Social Care \(DHSC\) \(external link\)](#) announced that due to ongoing COVID-19 pressures across all sectors, the requirement to publish renewed PNAs would be suspended until October 2022.

Why are we consulting?

To ensure we make an informed decision about present local pharmacy services and their future development, it is important that we consult with key stakeholders such as the Local Pharmaceutical Committee, the Local Medical Committee, commissioners, local pharmacies, Healthwatch Wigan and Leigh, and other interested parties in order to give them the opportunity to have their say.

Consultation on the draft PNA 2022

The consultation will take place from 7 July 2022 to 4 September 2022 inclusive and the final version of the PNA will be published by 1 October 2022.

- [Read the draft Pharmaceutical Needs Assessment 2022 Consultation](#)
- [Have your say on the consultation](#)

A summary of the responses to the consultation will be published with the final PNA - this will not include names of individuals or organisations.

If you have any questions, or are unable to access the consultation online, or require a paper copy or another format please email [Rita Curry](#) or contact the medicines management team on 07810 181043.