



## Request

1. What IT system is used by the council's internal care service (Reablement) for care management (i.e. rotas/planning care, mobile working, medication). If a system is used, please confirm:
  - a. The name of the system and supplier
  - b. The contract start/end dates for this system, including any extensions
  - c. Approximate annual spend on this system
  - d. The lead procurement officer/contract manager
  - e. The lead IT or technical contact for this system at the council
  - f. The managers name, phone and email of the internal care service/team
  - g. The responsible director for this service if different than the above
  - h. The framework used for this contract (If applicable)
2. Outside of reablement, are any other care services delivered "In House" by the council? For example supported living, provider services, day care etc? If so please can the above details be shared for these teams/services.

## Response

- a. Dom Portal (system) / Decaura (supplier)
- b. Start – September 2024. Ends 2028.
- c. Some/this information is exempt under Section 43(2) ("commercial interests"). This exemption applies where disclosure would, or would be likely to, prejudice the commercial interests of the Council or third parties. This includes information relating to procurement processes, contracts, costs, bid information, financial or commercial strategies and commercially sensitive evaluations.

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- h. Digital Social Care Records Dynamic Purchasing System (DPS)

In House consists of Supported Living services, Mental Health services, Day Opportunities, Residential Services, Respite and Shared Lives. All responses as above.