



Request

Please provide the total number of CONTACTS received by Children's Social Care Services each year in the last ten years (where figures are available).

For the avoidance of doubt, this refers to all contacts (by phone, email, webform or in person) made by individuals or agencies. We are NOT requesting "Referrals" (as detailed in table C1 of the Dept for Education's Children in Need tables: [Children in need, Reporting year 2025 - Explore education statistics - GOV.UK](#)).

Based on available data we have from some local authorities they have received a ratio of between 5 and 10 contacts for each referral recorded.

Response

Stat Year	Total
23/24	17147
24/25	17401
Last 12 months (Feb 25-Jan26)	18449

Data unavailable prior to Feb 2023 due to change over in systems of recording data.