



**REQUEST 19328**

1. Who is/are your current provider(s) of online and/or digital sexual health services (including online STI testing, results and treatment pathways)?
2. Is your online/digital sexual health service commissioned:
  - a. As a standalone contract, or
  - b. As part of an integrated sexual health service contract?
  - c. Under a block or activity arrangement?
3. What are the contract start and end dates for the online/digital sexual health service, including any extension options or break clauses?
4. What is the total annual contract value (£) for the online and/or digital sexual health service?
5. Please confirm how many sexual health test kits were ordered during 2024 and 2025.
6. Have any contract performance notices, remedial action plans or improvement notices been issued to the current provider(s) of online/digital sexual health services in the last 24 months?
7. Does the current online/digital sexual health service include the following features?
  - a. Single digital front door
  - b. Online triage
  - c. Automated digital results
  - d. Digital clinical treatment pathways for sexually transmitted infections (STIs)
  - e. Digital pre-exposure prophylaxis (PrEP)
  - f. Psychosexual or sexual wellbeing support
  - g. Assisted-digital or community-based arrangements to support digitally excluded groups to access online sexual health services?

**RESPONSE**

1. Locala Community Partnership CiC is the provider of Sexual Health in Wigan and Leigh. Locala use SH24 as their online provider for online / digital offers.
2. Locala sub contract SH24 across all our services on an activity-based basis.
3. Locala's contract with SH24 is aligned to their contract with Wigan Council for the provision of Sexual Health Services. The contract commenced in April 2024 and will operate until 31<sup>st</sup> March 2029 with the option to extend annually until end of March 2031.
4. Wigan Council do not hold the information about contract values for sub contracts.
5. The number of kits requested from SH24 between April and December 25 was 5826 with 4072 returned.
6. Wigan Council does not hold that information.
7. Single digital front door - yes
  - Online triage - yes
  - Automated digital results – yes
  - Digital clinical treatment pathways for sexually transmitted infections (STIs) - yes
  - Digital pre-exposure prophylaxis (PrEP) – yes available but is contracted separately not provided routinely
  - Psychosexual or sexual wellbeing support – not via SH24
  - Assisted-digital or community-based arrangements to support digitally excluded groups to access

online sexual health services? – No  
this is delivered by the Sexual  
Health service.

8. Please advise who holds the budget for PrEP i.e.,  
Local Authority or NHS.

8. This is included in the main service  
budget – reimbursement for the drugs  
is via NHSE.

9. Is any procurement or recommissioning activity  
planned for online and/or digital sexual health  
services within the next 36 months?

9. No

10. If yes, what is the anticipated procurement route  
(e.g. open tender, framework call-off, contract  
extension, direct award), if known?

10. N/a

11. Which organisation is your current laboratory  
provider for your in-clinic results?

11. Leeds Teaching Hospitals