



REQUEST 19149

I would like to make the following FOI request please regarding adult social care:

1. Who oversees the management of personal budgets and direct payments and what are their contact details? – i.e. name(s), email(s), and telephone number(s)?
2. Does the LA provide an in-house managed account service for personal budgets?
3. Does the LA work contract with or recommend external direct payment support services and with which organisations?
 - a. If yes, what services do they provide?
 - b. When is the contract due to expire?
4. Does the LA use third party solutions to assist with the delivery and budget management of personal budgets, direct payments, or integrated budgets? e.g. pre-paid cards, eWallet solutions, digital software?
 - a. If yes, what solution is used?
 - b. Who is the provider and when is the contract due to expire?
 - c. If no, is this something that you are considering and who in the LA is the person to contact about this and what are their contact details - i.e. name(s), email(s), and telephone number(s)?
5. How does the council pay direct payments and grants – i.e. bank accounts, pre-paid cards?
6. Does the LA offer the option of ISFs (Individual Service Funds) and if so, who oversees this and what are their contact details?
7. Does the LA have a directory of Personal Assistants and if so, who is the person at the LA who is responsible for this and their contact details - i.e. name(s), email(s), and telephone number(s)?

RESPONSE

Jo Willmott
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No

NR Barton Accountants (Payroll)
Disability Direct (Managed Account/payroll)
PA Recruitment support – out for tender

- a. No
- b. N/A
- c. See above

Wigan Council currently pays into a Managed account (Disability Direct) and private accounts set up specific for Direct payments.

The council does not itself offer an ISF but we have a few providers in the borough that offer ISFs.

No, we commission a provider to support the recruitment of personal assistants for Individual Employers.

8. Who oversees the provision of personal assistants and what are their contact details - i.e. name(s), email(s), and telephone number(s)?
9. Who is the current Director of ASC within the LA and what are their contact details i.e. name(s), email(s), and telephone number(s)?
10. Who is the current Assistant Director of ASC within the LA and what are their contact details i.e. name(s), email(s), and telephone number(s)?

The current contract is currently out to tender.

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