



REQUEST 19109

I am seeking data on the following from January 2020 to December 2025 (or the most recent date for which data is held), broken down by month and year:

1. **Reports:** The total number of complaints and/or reports received regarding mould and/or damp in residential properties, broken down by month and year
2. **Expenditure:** The total cost incurred by the council in relation to works, treatment, remediation, inspection, or mitigation of mould and/or damp in residential properties, broken down by month and year, in GBP (£)
3. **Resolution Times:** Where recorded in existing systems, the average number of calendar days between the date a mould and/or damp report was first logged and the date the case was closed or marked as resolved, broken down by month and year — or, if averages are not already held, the date each report or case was first logged and the date it was closed or marked as resolved, aggregated by month and year.

RESPONSE

Please see attached PDF documents.

Month	Jobs Involving Damp and Mould	Total Mould and Damp Treatment Cost (£)	Average Days from Logged to Closed
January	3	£241.00	49.67
February	6	£295.60	21.00
March	8	£486.70	17.88
April	4	£151.19	28.25
May	1	£225.01	47.00
June	3	£222.04	29.33
July	8	£442.21	62.38
August	28	£1,374.84	81.86
September	24	£3,312.42	51.63
October	27	£3,133.02	68.85
November	34	£8,354.18	27.41
December	30	£5,333.94	46.43

Month	Jobs Involving Damp and Mould	Total Mould and Damp Treatment Cost (£)	Average Days from Logged to Closed
January	86	£19,158.17	37.53
February	43	£6,250.34	29.16
March	34	£3,869.29	55.06
April	30	£4,024.31	25.43
May	44	£5,880.71	35.95
June	54	£8,650.02	40.65
July	42	£6,446.95	55.50
August	29	£3,459.84	45.97
September	33	£2,269.55	47.67
October	72	£5,765.21	33.49
November	42	£2,632.48	35.17
December	51	£4,151.24	39.80

Month	Jobs Involving Damp and Mould	Total Mould and Damp Treatment Cost (£)	Average Days from Logged to Closed
January	43	£4,039.84	47.88
February	59	£4,306.24	50.42
March	79	£6,275.73	44.73
April	100	£15,447.17	42.90
May	70	£16,735.55	35.53
June	56	£16,300.10	37.88
July	74	£15,085.19	40.22
August	62	£16,900.96	39.35
September	39	£10,884.95	33.18
October	56	£14,109.17	51.30
November	96	£26,094.15	40.54
December	185	£56,646.30	12.38

Month	Jobs Involving Damp and Mould	Total Mould and Damp Treatment Cost (£)	Average Days from Logged to Closed
January	567	£ 182,624.52	9.04
February	379	£ 115,027.81	4.76
March	387	£ 115,093.14	4.98
April	264	£ 82,052.63	7.46
May	243	£ 78,047.81	5.85
June	187	£ 44,922.04	9.47
July	137	£ 38,644.04	6.80
August	142	£ 40,433.18	6.23
September	188	£ 57,007.74	9.12
October	220	£ 62,187.46	9.26
November	282	£ 78,753.15	10.75
December	263	£ 82,227.97	13.42

Month	Jobs Involving Damp and Mould	Total Mould and Damp Treatment Cost (£)	Average Days from Logged to Closed
January	390	£ 123,380.80	13.14
February	330	£ 110,791.93	14.42
March	389	£ 125,563.00	14.43
April	312	£ 101,589.38	15.54
May	276	£ 83,188.14	14.68
June	189	£ 58,133.19	16.40
July	191	£ 61,011.37	15.77
August	187	£ 55,797.65	13.51
September	156	£ 49,603.96	18.78
October	250	£ 78,502.42	10.84
November	240	£ 70,344.28	13.28
December	223	£ 71,615.90	13.45

Month	Jobs Involving Damp and Mould	Total Mould and Damp Treatment Cost (£)	Average Days from Logged to Closed
January	297	£ 86,293.68	18.43
February	396	£ 117,434.24	13.73
March	193	£ 51,813.39	22.17
April	246	£ 90,640.24	25.74
May	130	£ 47,382.54	27.98
June	115	£ 38,876.15	28.09
July	129	£ 40,867.89	21.74
August	85	£ 27,637.55	16.33
September	126	£ 36,029.92	26.11
October	112	£ 37,474.39	14.82
November	242	£ 86,095.02	17.88
December (To Date)	97	£ 35,850.96	10.90