Under the Freedom of Information Act, I would like to request the following information.

Telephone System

1.	What make is your telephone system?	8x8 & Microsoft Teams
2.	How old is the telephone system you operate?	Been in place 18 months
3.	How many users do you have?	1200+
4.	Is your telephone system cloud based or on premise?	Cloud
5.	Can your switchboard operators transfer external incoming calls to all users across your estate?	8x8 Teams to 8x8 Teams, Mobile, External Numbers
6.	How many extensions does your telephone system have?	200+

Telecoms Estate

1.	How much do you spend annually on telecoms?	£800,960.05
2.	Do you know how this is split into Voice Telecoms / Data Networking / Mobile Communications / Maintenance?	No detail split available. Mobile and data - £329,115.69. Landlines and data- £471,844.19
3.	How many analogue lines do you have?	40+
4.	How many ISDN2 Services do you have?	None
5.	How many ISDN30 Services do you have?	None
6.	How many mobiles do you have?	3500 - 4000
7.	Have you done anything about the Analogue Switch Off / Digital Switch On? If so, what have you done?	Yes programme close to completion
8.	What are the contact details for the person who looks after telecoms and the costs associated with these?	This is provide by Agilisys MSP – Contract under James Winterbottom at Wigan Council J.Winterbottom@wigan.gov.uk

Microsoft

1.	How much do you spend annually with Microsoft?	Please see link to Open data – information is on the Contracts Register (under Spending & Finance)
2.	How often do you review licensing costs?	Reviewed by budget spend, and true up/down annually.