



I am writing to request the following information under the Freedom of Information Act 2000 relating to the use of agency staff in Adult Social Care and Children's Services.

1. Agency spend

Please provide the total spend on agency staffing for the following financial years:

- a. 2022/23
- b. 2023/24
- c. 2024/25 (to date)

Children

2022/23	£6,958,629
2023/24	£5,930,499
2024/25	£4,697,302

Adults

2022/23	£343,177
2023/24	£120,403
2024/25 (to date)	£220,919

2. Spend breakdown

- a. Spend by staff group, e.g.: Adult Social Workers Children's Social Workers Residential Care Workers Home Care / Support Workers Nurses (if applicable)
- b. Spend by agency/supplier for the same periods.

Children

Financial Year	Named Agency	Cost per Agency £000's	Total Cost £000's
2022/2023	Equinox Professional Consultancy Ltd	816	
	Paradigm Professional Consultancy Ltd	14	
	Parasol Ltd	8	
	S1ST Ltd Social 1st	76	
	Innovate	2,622	
	Non Stop Recruitment	666	
	Permttempts Professional Recruitment Limited	40	
	Reed	2,717	
			6,959
2023/2024	Equinox Professional Consultancy Ltd	508	
	S1ST Ltd Social 1st	82	
	Innovate	465	
	Non Stop Recruitment	428	
	Permttempts Professional Recruitment Limited	79	
	Reed	4,368	
			5,930
2024/2025	Non Stop Recruitment	306	
	Permttempts Professional Recruitment Limited	63	
	Reed	4,263	
	S1ST Ltd Social 1st	65	
			4,697

Adult

Adult Social Care	22/23	23/24	24/25
Adult Social Workers	£279,049	£78,352	£140,219
Occupational Therapists	£42,771	£42,051	£80,700
Adaptations Officer	£20,181	£0	£0
Admin Worker	£1,175	£0	£0

3. Vendor model

Do you use a Master Vendor or Neutral Vendor model for agency staffing in Adult or Children's Social Care?

At Wigan Council we use a MSP model, this is through reed and this contract is in place until June 2027.

If yes, please provide: The supplier's name The council services in scope (Adults / Children's / both) Contract start date Contract end date (and any extension periods)

4. Preferred Supplier List (PSL)

Do you operate a Preferred Supplier List (PSL) for agency staff in Adult and/or Children's Social Care? If yes, please provide:

The PSL is held by Reed. We do not hold this information.

- A list of the agencies on the PSL
- The original start date of the PSL or framework
- The current expiry/renewal date
- The procurement route used (e.g. CCS, ESPO, regional framework, own tender)

5. Frameworks / contracts

Please provide details of any frameworks or contracts currently used for the provision of agency staff in Adult and Children's Social Care, including:

There is a GM framework hosted by Oldham council. The MSP is REED.

Market testing will begin in the 1st quarter of 2026.

- Framework or contract name
- Provider(s) or host authority
- Start date
- Expiry date
- Any known or planned retender date, if available

6. Rates

Please provide the current charge rates or rate card for agency staff used in Adult and Children's Social Care, including where applicable:

Adult social workers are paid through agency £30 pph

Children's social workers are paid between £35 and £39 pph through agency

Support Workers are paid £13.77 pounds per hour through agency

Anyone employed through none agency is paid NJC .

- Qualified Social Workers – Adults (by level if available)
- Qualified Social Workers – Children's (by level if available)
- Residential Care Workers / Support Workers Home Care / Domiciliary Care Workers Nurses (if applicable)

If a full rate card is not available, please provide indicative typical hourly charge rates for the above groups.

7. Contact

Please provide the role title (not personal contact details) of the officer(s) responsible for:

- Agency staffing / workforce commissioning in Adult Social Care
- Agency staffing / workforce commissioning in Children's Services
- Corporate procurement / vendor management for staffing frameworks.

If possible, please also confirm which team (e.g. Commissioning, Procurement, HR, Resourcing) leads on these arrangements.

Resourcing (HR&OD) look after the contract on behalf of Wigan council. The team look after all agency contacts in both Adults and Children's.

The officers involved :

AD HR&OD, Contract holder for Wigan
Business Manager – strategic decisions
Business Partner – Complex queries and collaborative member.
Assistant Business Partner, Complex queries and any data asks
Project Officer, Day to day operations

As the contract is held at Oldham, we have no additional data.