



REQUEST 19009

1. Please provide the total number of potholes reported to the council for each of the last three full calendar years (2022, 2023, 2024) and as much of 2025 as possible
2. Please provide the number of potholes the council repaired in each of the years mentioned in question 1.
3. Please provide the number of complaints submitted to the council relating to vehicle damage caused by potholes in each of the years mentioned in question 1.
4. Please provide the total amount of compensation paid out by the council for pothole-related vehicle damage in each of the years mentioned in question 1.
5. Please provide the number of claims submitted to the council relating to vehicle damage caused by potholes in each of the years mentioned in question 1. Please break these down, if possible, by:
 - a. Number of claims accepted
 - b. Number of claims rejected

RESPONSE

1.
2022-284
2023-714
2024-824
2025-719
2.
2022-3328
2023-3877
2024-5049
2025-3194
3. We do not hold this data as enquiries are submitted as a 'pothole' or 'highway maintenance enquiry' and are not specified as complaints relating to vehicle damage caused by potholes.
4.
2022 – £11,482.14
2023 – £2013.00
2024 – £23,824.34
2025 to date - £2853.38
5.
2022 – 16 accepted – 72 rejected
2023 – 12 accepted – 75 rejected
2024 – 73 accepted – 117 rejected
2025 to date – 7 accepted – 31 rejected - 4 pending