



**Wigan**   
**Council**

I am writing to you under the Freedom of Information Act 2000 to request the following information - Please may you provide me with:

1. As of today's date (21/11/25), how many employees in your organisation are classed as lone workers at least some of the time? Please provide this as a number and a percentage of total staff.
2. Please provide a breakdown of lone workers by department or role.
3. What is the gender split (male, female, other) of your lone worker population?
4. How many lone worker employees are provided with Personal Safety Devices (such as GPS-enabled panic alarms, wearable trackers, and/or mobile apps that can alert supervisors or emergency services if a worker is in distress)? *Please provide this as a percentage*
5. How many safety-related incidents involving lone workers were reported in the time period from 1 Jan 2024 to 31 Dec 2024? If possible, please break this down by:
  - a. Type of incident (accident, near-miss, physical assault, verbal abuse, harassment, etc.)
  - b. Whether the employee had access to a Personal Safety Device at the time.
6. Are employees provided with follow-up support (counselling, safety briefings, debrief sessions) after incidents?
7. Please indicate the number of employees who received such support following an incident as a percentage.
8. What is the staff turnover rate for lone worker roles in the time period from 1 Jan 2024 to 31 Dec 2024?

We do not hold information in respect of lone workers, and we are therefore unable to provide a response to the questions requested'