



Under the Freedom of Information Act, I would like to request the following information.

1. How much, if at all, has the council paid in regular at-home cleaning costs for council-housed residents during a tenancy, over the last 10 years - broken down by yearly cost?	Nil
2. How many properties did these regular at-home cleaning costs relate to?	Nil
3. How much has the council paid in biohazard or deep cleaning services related to the interiors of council hours, over the last 10 years - broken down by yearly cost?	<u>Contractor A</u> <ul style="list-style-type: none">2015 £10,212 – 24 properties 'hoarding' - 0 'filthy' - 0 'verminous' - 0 1 report of needles, 1 rat droppings and bird faeces 2 deep clean.2016 £14,371 - 41 properties 'hoarding' - 0 'filthy' - 0 'verminous' - 0 1 needle sweep 2 deep clean2017 £31,137.72 – 48 properties 'hoarding' - 0 'filthy' - 0 'verminous' - 0 4 needle sweep 7 deep clean2018 £31,034.00 – 67 properties 'hoarding' - 0 'filthy' - 0 'verminous' – 0 3 Needle Sweep 8 Deep Clean2019 £28,090 – 50 properties 'hoarding' - 0 'filthy' - 0 'verminous' – 0 12 deep clean 10 needle sweep 1 clear faeces
4. How many properties did these biohazard or deep cleaning costs relate to?	
5. Of these properties, how many have mentioned 'hoarding', 'filthy' or 'verminous' within the report?	

• **2020**

£56,714 – 103 properties
'hoarding' - 0
'filthy' - 0
'verminous' – 0
12 deep clean
5 needle sweep
4 rats faeces

• **2021**

£58,823 – 131 properties
'hoarding' - 0
'filthy' - 0
'verminous' – 0
11 deep clean
2 rat faeces

• **2022**

£42,035 – 127 properties
'hoarding' - 0
'filthy' - 0
'verminous' – 0
3 needle
3 deep clean
2 sewerage

• **2023**

£42,471.50 – 88 properties
'hoarding' - 0
'filthy' - 0
'verminous' – 1
Rats – 6
Needle Sweep – 5
Deep Clean - 12

• **2024**

£28,473 – 63 properties
'hoarding' – 1
'filthy' - 0
'verminous' – 0
6 deep clean
1 rat
6 needle sweep

• **2025 (up to 3/12/25)**

£20,613.50 - 63 properties
'hoarding' - 0
'filthy' - 0
'verminous' – 0
7 deep clean
4 needle sweep

Contractor B

• **2015**

£20,840 – 33 properties
'hoarding' - 0
'filthy' - 0
'verminous' - 0
3 report of needles,
1 deep clean
20 – clear after fire at property

• **2016**

£13,820 - 24 properties
'hoarding' - 0
'filthy' - 0
'verminous' - 0
2 needle sweep
11 clear after fire

• **2017**

£21,300 – 30 properties
'hoarding' - 0
'filthy' - 0
'verminous' - 0
2 needle sweep
16 clear after fire

• **2018**

£19,330 – 28 properties
'hoarding' - 0
'filthy' - 0
'verminous' – 0
1 Needle Sweep
16 clear after fire

• **2019**

£840.00 – 7 properties
'hoarding' - 0
'filthy' - 0
'verminous' – 0

• **2020**

£310.00 – 2 properties
Transporting goods between properties.

• **2021**

14 jobs raised all relate to transporting goods

• **2022**

1 job – remove deceased dog from property - £380.

• **2023**

4 jobs raised to remove fly tipping from communal areas or gardens.

• **2024**

No jobs raised with this contractor

• **2025 (up to 3/12/25)**

No jobs raised with this contractor

NB - For Q5 words 'hoarding', 'filthy' or 'verminous' were used to drill through the information along with rats and needle sweep as alternatives and reflected above.

6. How many tenants have been evicted by the council, where filthy, verminous, hoarding or biohazard has been mentioned as part of the complaint or eviction process? - over the last 10 years, broken down by year.

Nil

<p>7. How much was spent on these eviction processes, for cases where filthy, verminous, hoarding or biohazard has been mentioned as part of the complaint or eviction process?</p>	<p>Nil</p>
<p>8. How much has been spent on damage repair on council houses, where filthy, verminous, hoarding or biohazard has been mentioned as part of the report?</p>	<p>All costs associated with the deep clean or clean-up of a property are included in the figures provided above.</p> <p>We are unable to provide a detailed breakdown for this question because doing so would exceed the appropriate limit set out under Section 12 of the Freedom of Information Act 2000. To identify these costs, we would need to manually check the repair history of over 800 properties to confirm what work was raised and its associated cost.</p> <p>The time taken to retrieve, review and populate accurate data was 3 hours. We estimate that checking all addresses would take around 77 hours and 15 minutes (calculated as 5 minutes per property), which exceeds the cost threshold considered reasonable under the Act.</p>