



This is an information request regarding compensation paid for vehicle damage caused by potholes

Please include the following information for the following years 2022/23, 2023/24, 2024/25 2025/26 to present date 19/11/2025:

Information based on Calendar years

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| 1. The total number of compensation claims submitted by motorists for vehicle damage caused by potholes | 2022 /2023 – 88
2023/2024 – 87
2024/2025 – 190
2025 to date – 40 |
| 2. The total amount the council paid in claims about vehicle damage caused by potholes | 2022 /2023 – £11,482.14
2023/2024 – £614.99
2024/2025 – £23,824.34
2025 to date – £2192.36 |
| 3. The breakdown of the number of claims that were successful, rejected and still pending | 2022 /2023 – 16 Settled - 72 repudiated (denied)
2023/2024 – 12 Settled- 75 repudiated (denied)
2024/2025 – 73 Settled -117 repudiated (denied)
2025 to date – 6 Settled, 3 Pending– 31 repudiated (denied) |
| 4. The highest compensation paid out to a single individual/claim. | 2022 /2023 – £6469.00
2023/2024 – £614.99
2024/2025 – £3851.25
2025 to date - £1110.13 |