



REQUEST 18965

Debt Recovery Contract for Road Traffic Warrants.
Please can you supply the following information.

RESPONSE

1. How many Warrants were issued to Enforcement Agents in 2024/2025 for Road Traffic Contraventions (including CAZ, Parking, Moving Traffic etc) 1. 1819
2. Which Enforcement Agents do you currently use for debt recovery 2. [Jacobs Enforcement Agents](#)
3. Are you currently under a contract or SLA and when does this expire (inclusive of any extension periods) 3. SLA
4. What average % gross collection rate is achieved across the contract (ie Total collection/total debt passed to agents) 4. This is information is being withheld as its disclosure is exempt under section 43(2) of the Freedom of Information Act 2000. The current enforcement agent has demonstrated to the Council that disclosure of this information would prejudice their commercial interests and the Council is satisfied that the exemption is engaged. The Council has undertaken a Public Interest Test and whilst recognising the inherent principle of transparency within the Freedom of Information Act 2000 believes that this is outweighed by the harm that would be caused to the commercial interests of Jacobs.
5. Who is the Service Manager responsible for monitoring this contract and their contact details. 5. The Council does not disclose the personal data of staff below Assistant Director level. The Assistant Director with responsibility for this area of the Council is Julie Middlehurst (j.middlehurst@wigan.gov.uk)