



REQUEST 18960

I would like to request information relating to your organisation's Facilities Management services under the Freedom of Information process. Please can you confirm:

1. Whether Facilities Management Services (including M&E Services, Cleaning, Security, Reception, Catering, etc.) are currently outsourced?

1. • M&E – M & E services are both currently outsourced. The mechanical contract covers servicing, maintenance and reactive call outs in corporate buildings and a number of sheltered housing sites. The electrical contract covers reactive maintenance only in corporate properties.

• Cleaning – Outsourced

• Security – Man guarding in house service, opening closing / keyholder services. alarm monitoring outsourced.

• Reception – In House

• Catering – In House

2. If outsourced, are Facilities Management services (including M&E Services, Cleaning, Security, Reception, Catering, Other Soft FM Services) delivered under an integrated or bundled model, or are separate service line contracts in place?

2. • M&E – There is one contract for mechanical servicing and reactive call out. Electrical reactive call outs are under a separate contract that also includes building related reactive maintenance.

• Cleaning – Separate Services.

• Security –Separate Services.

• Reception – N/A

• Catering – N/A

3. Current approximate annual spend on outsourced Facilities Management services across the estate (comprising M&E Services, Cleaning, Security, Reception, Catering, Other Soft FM Services)? Please can you provide separate costs per service, where these are under separate, discrete contracts?

3. • M&E – Mechanical spend is between £250,000 to £300,000 per annum covering all servicing, maintenance and reactive repairs. There is no electrical servicing carried out and costs are not broken down between electrical works or building works.

• Cleaning – £4,000,012.00

- Security – Approximate Spend by Facilities for Key Holding / ADHOC Guarding £60K Alarm Monitoring £40K
- Reception – N/A
- Catering – N/A

4. Please can you advise which suppliers your organisation currently engages for the delivery of Facilities Management Services (comprising M&E Services, Cleaning, Security, Reception, Catering, Other Soft FM Services)?

4.

- M&E – Mechanical works are carried out by DFP. Electrical works by Parklands Services Ltd.
- Cleaning – ISS Mediclean Limited
- Security – SMC /Sector Security / Cress Security / CFS
- Reception – N/A
- Catering – N/A

5. Please can you advise when the Facilities Management contracts are due to expire?

5.

- M&E – The contracts have over 12 months to run.
- Cleaning – 31st March 2028 with option to extend to 31st March 2030
- Security – 2027
- Reception – N/A
- Catering – N/A

6. Please can you advise when the Facilities Management contracts are likely to be re-tendered?

6.

- M&E – It is likely that they will be retendered late 2026.
- Cleaning – 31st March 2028 or if extended- 31st March 2030
- Security – 2027
- Reception – N/A
- Catering – N/A