



REQUEST 18960

I would like to request information relating to your organisation's Facilities Management services under the Freedom of Information process. Please can you confirm:

1. Whether Facilities Management Services (including M&E Services, Cleaning, Security, Reception, Catering, etc.) are currently outsourced?
2. If outsourced, are Facilities Management services (including M&E Services, Cleaning, Security, Reception, Catering, Other Soft FM Services) delivered under an integrated or bundled model, or are separate service line contracts in place?
3. Current approximate annual spend on outsourced Facilities Management services across the estate (comprising M&E Services, Cleaning, Security, Reception, Catering, Other Soft FM Services)? *Please can you provide separate costs per service, where these are under separate, discrete contracts?*

RESPONSE

1.
 - M&E – M & E services are both currently outsourced. The mechanical contract covers servicing, maintenance and reactive call outs in corporate buildings and a number of sheltered housing sites. The electrical contract covers reactive maintenance only in corporate properties.
 - Cleaning – Outsourced
 - Security – Man guarding in house service, opening closing / keyholder services. alarm monitoring outsourced.
 - Reception – In House
 - Catering – In House
2.
 - M&E – There is one contract for mechanical servicing and reactive call out. Electrical reactive call outs are under a separate contract that also includes building related reactive maintenance.
 - Cleaning – Separate Services.
 - Security – Separate Services.
 - Reception – N/A
 - Catering – N/A
3.
 - M&E – Mechanical spend is between £250,000 to £300,000 per annum covering all servicing, maintenance and reactive repairs. There is no electrical servicing carried out and costs are not broken down between electrical works or building works.
 - Cleaning – £4,000,012.00

- Security – Approximate Spend by Facilities for Key Holding / ADHOC Guarding £60K Alarm Monitoring £40K
 - Reception – N/A
 - Catering – N/A
4. Please can you advise which suppliers your organisation currently engages for the delivery of Facilities Management Services (comprising M&E Services, Cleaning, Security, Reception, Catering, Other Soft FM Services)?
- 4.
- M&E – Mechanical works are carried out by DFP. Electrical works by Parklands Services Ltd.
 - Cleaning – ISS Mediclean Limited
 - Security – SMC /Sector Security / Cress Security / CFS
 - Reception – N/A
 - Catering – N/A
5. Please can you advise when the Facilities Management contracts are due to expire?
- 5.
- M&E – The contracts have over 12 months to run.
 - Cleaning – 31st March 2028 with option to extend to 31st March 2030
 - Security – 2027
 - Reception – N/A
 - Catering – N/A
6. Please can you advise when the Facilities Management contracts are likely to be re-tendered?
- 6.
- M&E – It is likely that they will be retendered late 2026.
 - Cleaning – 31st March 2028 or if extended- 31st March 2030
 - Security – 2027
 - Reception – N/A
 - Catering – N/A