REQUEST   18871

I would like to request the following information relating to the management of home-to-school transport, including both SEND and mainstream pupils, within your council:

1. Does the council use any software system(s) to manage or monitor staff compliance and vetting for drivers, passenger assistants, or escorts involved in pupil transport services?

2. If so, please provide:
   a. The name(s) of the software system(s) used
   b. The supplier/vendor
   c. The contract start and end dates
   d. The contract value or annual cost

3. If the council does not use a specific system for this purpose, please confirm how you currently manage the following functions. For example, are these handled via manual records, spreadsheets, or other internal processes:
   a. DBS and background checks for drivers, passenger assistants, or escorts
   b. Licence and insurance tracking
   c. Mandatory training records (e.g., safeguarding, Level 2 escort training, first aid)
   d. Renewal and expiry monitoring for the above

RESPONSE

Wigan Council employ Passenger Assistants only for the home to school transport service. External providers are contracted to supply vehicles and drivers.

1. No.

2. Not applicable

3.

a. Spreadsheets

b. Not applicable

c. Spreadsheets

d. Spreadsheets