



## Request

1. The number of tenants who have transferred from Housing Benefit to Universal Credit in the past year, and ...
2. of those, the number who have been advised that they are in rent arrears in the first month (due to the way in which the UC payments are received).

## Response

For the period 07 April 2025 to 05 November 2025, we have identified 1,243 tenants transferring from Housing Benefit to Universal Credit.

This does not include customers who do not reapply or notify us of changes.

Data not recorded