



Wigan[♥]
Council

Request - subcontractors & policies/ procedures

Response

To deliver social care services in your region:

1. How many subcontractors do you have?
2. How long have each of these subcontractors been working with you?
3. What policies and procedures do you require each of your social care providers to hold?
4. How often do you require social care providers that work with you to update their policies and procedures?

Zero

Zero

We expect all care providers to maintain a comprehensive framework of policies and procedures that ensures service delivery is consistently aligned with statutory requirements and meets the standards set by the Care Quality Commission (CQC)

Policies should be subject to regular review and update to remain fit for purpose, reflect learning from complaints, safeguarding, and local intelligence, and incorporate any changes arising from new or revised legislation.