



Request

1. From the year 2015 to current day (October 2025) how many housing disrepair claims have been served against Wigan Council? Please list how many were served in each separate year.
2. During the years 2015 to October 2025 how many of these disrepair claims were submitted for housing on the Kings Avenue, Lowton, WA3 estate inc on Kings Avenue, Maple Avenue and Cedar Avenue WA3.
3. Of these disrepair claims, how many did Wigan Council breach (fail to complete the work in the legal timeframe) and the tenant had to request a further court order for Wigan Council to do the works.
4. During the above same dates, and on the same Kings Avenue estate, how many houses have had issues with flooding and drainage?
5. How many times have council jetters had to attend housing on the estate between 2015 and October 2025 to unblock/address drainage issues?

Response

Data available from 2021 - HD claims

2021 = 355 claims
2022 = 527 claims
2023 = 422 claims
2024 = 395 claims
2025 to end of June = 249 claims

Within the period detailed, 4 disrepair claims have been received, one in 2021, two in 2023 and one in 2024. These claims have been received for properties in Kings Avenue and Maple Avenue. No claims received for address on Cedar Avenue.

1 breach claim for these addresses. 2 properties repairs are complete and 1 property, repairs ongoing. Repairs not complete within timescales on above addresses.

Highways team have not received any enquiries regarding flooding for the Kings Avenue Estate.

We have received reports of issues with drainage on the public footpaths.

15/16 – 0
16/17 – 0
17/18 – 0
18/19 – 0
19/20 – 0
20/21 – 2
21/22 – 1
22/23 – 0
23/24 – 0
24/25 – 1
25/26 - 0