



Under the Freedom of Information Act, I am requesting information for the period January 2022 to present (20/09/2025):

1. A list of all public consultations, resident surveys, or citizens' panels/assemblies carried out by or on behalf of the council, including the topic and dates.
2. The total number of responses or participants for each.
3. Copies of any final reports or summaries produced (direct links acceptable also).
4. Details of how the findings were used in council decision-making or strategy.
5. The total spend on consultations, surveys, or panels in this period, including payments to external contractors.

Request

- The council's 'new era' engagement project is publicly available including final reports and summaries and how the council has used the findings in the final strategy: [Project: Wigan Borough's New Era | Wigan Council](#)
- *There are details below on what was involved in the engagement phase for 'Wigan Borough's new era' and cost.*
- The Participate platform also features wider engagement projects led by the council and outcomes on these: [Citizen engagement platform | Wigan Council](#)
- Other than what is on the publicly available website is no central repository for all the engagement work the council does which is undertaken continuously. If there are specific areas of interest, the council can support further with information on engagement activity in these areas.

Summary of engagement phase activity for Wigan Borough's New Era

- We will lead the formation of a Community Connection Group of VCSE and Community leaders (formerly the Steering Group in our original proposal), who will enable community-led engagement and contribute to sense-making and the development of the new strategy. We will work with them closely throughout the project, providing support, materials and time to interpret insights.
- We will undertake stakeholder interviews. Stakeholders will include members, senior officers, public sector leaders, community and VCSE stakeholders and external stakeholders. We anticipate at least 20 interviews, with some held in groups.
- We will undertake wide-ranging direct community engagement, including up to five focus groups, informal conversations at community venues and events, and one large-scale community engagement event. We will also undertake a digital survey of staff, partners and community.
- We will facilitate sensemaking workshops, co-producing recommendations, which will help co-create recommendations for the New Era based on the research to date.
- We will organise 1 x large-scale commitment event with stakeholders to share the outcome of the work and start to mobilise the movement to deliver the recommendations.
- Produce a summary report from the project that captures insights from the engagement process, the focus for the future and recommendations on how to get there, with content that is able to be included in Wigan's final publication, as helpful.

Total cost on external supplier: £66,455