

REQUEST 18627

Please provide the following information regarding your local authority's social care services:

- 1. The name of the case management system(s) currently used for:
 - a. Children's social care
 - b. Adult social care
- 2. The supplier/vendor of each system.
- 3. The contract start and end dates for each system.
- 4. Any known plans to procure or replace these systems within the next 24 months.

If different systems are used across departments or services, please specify accordingly.

RESPONSE

Response for Children's:

- 1. Children's Social Care Liquid Logic
- 2. System C
- 3. 1st April 2025 31st March 2030
- 4. No plans to replace this system in the next 24 months.

Response for Adults:

- 1. Mosaic
- 2. Access Group
- 3. 30th November 2023 30th November 2025
- 4. Under review