REQUEST   18541

RESPONSE

DIGITAL

1. Who is/are the current supplier(s) of digital books (ebooks and eaudio books) to your public library?

2. Which other suppliers of digital books (ebooks and eaudio books) have you used in the last 10 years?

QUANTITY

3. How many physical books do you currently have available to borrow aimed at children, defined as readers aged **under 18 years old**?

4. How many ebooks do you currently have available to borrow aimed at children, defined as readers aged under 18 years old?

5. How many eaudiobooks do you currently have available to borrow aimed at children, defined as readers aged under 18 years old?

6. How many physical books do you currently have available to borrow classified as 'juvenile'?

7. How many ebooks do you currently have available to borrow classified as 'juvenile'?

8. How many eaudiobooks do you currently have available to borrow classified as 'juvenile'?

9. How many physical books do you currently have available to borrow classified as 'young adult'?

10. How many ebooks do you currently have available to borrow classified as 'young adult'?

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1. Borrowbox

2. Ulverscroft (only Audio books in physical format)

3. Total Items listed on Spydus (LMS) 5,728

4. The only way to get an inventory of the collection is to select a date (there is no exportable report for the full inventory that doesn't require a date to be inputted). As collections are changing daily, there is no real static point in any collection – titles will be bought daily and eBook titles will expire daily too, so the reporting needs a date to offer up a 'static' point

5. As above

6. Where we have referred to 'juvenile' we mean children aged 0-11. 130, 540

7. Please see statement attached to Q4.

8. As above

9. Where we have referred to 'young adult' we mean children aged 12-18. Wigan LMS age range does not match request. Teen (12-15) 2,130. Young Adult (15-18) 850

10. Please see statement attached to Q4.

11. How many eaudiobooks do you currently have available to borrow classified as 'young adult'?

11. As above

SPEND

12. What is your current pa spend on physical books?

12. [Open data](#)

13. What is your current pa spend on ebooks?

13. [Open data](#)

14. What is your current pa spend on eaudiobooks?

14. [Open data](#)

15. What is your current pa spend on physical books classified as 'adult'?

15. [Open data](#)

16. What is your current pa spend on ebooks classified as 'adult'?

16. Not broken down on supplier invoice

17. What is your current pa spend on eaudiobooks classified as 'adult'?

17. Not broken down on supplier invoice

18. What is your current pa spend on physical books classified as 'juvenile'?

18. [Open data](#)

19. What is your current pa spend on ebooks classified as 'juvenile'?

19. Not broke down on supplier invoice

20. What is your current pa spend on eaudiobooks classified as 'juvenile'?

20. Not broken down on supplier invoice

21. What is your current pa spend on physical books classified as 'young adult'?

21. [Open data](#)

22. What is your current pa spend on ebooks classified as 'young adult'?

22. Not broken down on supplier invoice

23. What is your current pa spend on eaudiobooks classified as 'young adult'?

23. Not broken down on supplier invoice

USEAGE

24. How many book lends did you make in 2025?

24. From 01/01/25 – 15/09/25 when report was ran 144,337

25. How many book lends did you make in 2024?

25. From 01/01/24-31/12/24 220,972

26. How many books were **not** lent out at all in 2025?

26. Unable to provide this data due to inaccuracies. Loans available are ran on reports not specific to years. Stock holding reports are what is available overall not by year. Other inaccuracies will include reference stock as 'not lent'. These are used on site and not available to be used via a 'loan'

27. How many books were **not** lent out at all in 2024?

27. As above

28. How many lends of ebooks did you make in 2025?

28. From 01/01/2025-15/09/25 21,916

29. How many lends of ebooks did you make in 2024?

29. From 01/01/24-31//12/24 29,622

30. How many ebooks were **not** lent out at all in 2025?

30. Unable to provide this report as we don't have access to this data

31. How many ebooks were **not** lent out at all in 2024?

31. Unable to provide this report as we don't have access to this data

32. How many lends of ebooks aimed at children - defined as readers aged under 18 years old - did you make in 2025?

32. Children 1,545 Young Adult 1,013 (01/01/25-15/09/25)

33. How many lends of ebooks aimed at children - defined as readers aged under 18 years old -did you make in 2024?

33. Children 2,386 Young Adult 1,557 (01/01/24-31/12/24)

34. How many ebooks aimed at children - defined as readers aged under 18 years old - were **not** lent out at all in 2025?

34. Unable to provide the report as we don't have access to the data

35. How many ebooks aimed at children - defined as readers aged under 18 years old - were **not** lent out at all in 2024?

35. Unable to provide the report as we don't have access to the data.

36. How many lends of eaudiobooks did you make in 2025?

36. From 01/01/25-15/09/25 29,247

37. How many lends of eaudiobooks did you make in 2024?

37. From 01/01/24-31/12/24 37,139

38. How many eaudiobooks were **not** lent out at all in 2025?

38. Unable to provide this report as we don't have access to this data

39. How many eaudiobooks were **not** lent out at all in 2024?

39. Unable to provide this report as we don't have access to this data

40. How many lends of eaudiobooks aimed at children - defined as readers aged under 18 years old - did you make in 2025?

40. Children 2,357 Young Adult 1,394 (01/01/25-15/09/25)

41. How many lends of eaudiobooks aimed at children - defined as readers aged under 18 years old - did you make in 2024?

41. Children 2,997 Young Adult 1,846 (01/01/24-31/12/24)

42. How many eaudiobooks aimed at children - defined as readers aged under 18 years old - were **not** lent out at all in 2025?

42. Unable to provide this report as we don't have access to this data

43. How many eaudiobooks aimed at children - defined as readers aged under 18 years old - were **not** lent out at all in 2024?

43. Unable to provide this report as we don't have access to this data

BOOKLIST

44. Please provide a list of all the isbns for the physical books you currently offer in your library service aimed at children - defined as readers aged under 18 years old.

44. Please see attached document**.**

45. Please provide a list of all the isbns for the ebooks you currently offer in your library service coded as juvenile or 'young adult'. This information will be available from your digital book supplier.

45. The only way to get a full list of ISBN's of the collection available is to select a date (there is no exportable report for the full inventory that doesn't require a date to be inputted). As collections are changing daily, there is no real static point in any collection – titles will be bought daily and eBook titles will expire daily too, so the reporting needs a date to offer up a 'static' point

46. Please provide a list of all the isbns for the eaudiobooks you currently offer in your library service coded as juvenile or 'young adult'. This information will be available from your digital book supplier.

46. As above

CONTACT

47. customer.duty@wigan.gov.uk

47. Please provide the contact details of the department at your local authority responsible for library services to people aged under 18 years.

REPORTING

48. Please provide a list of the data categories you collect relating to library borrowings

48.
- Active Users
- Top Tites
- Total members/users via age categories
- Loan activity / Total via month or locations
- Top borrowers
- Holding Trend/Holding Summary
- Reading Challenges
- Borrower Trends

49. Please provide a list of the data categories you collect from your digital book supplier relating to library borrowings

49.
- Users
- Loans
- Reserves/Renewals
- By Date/By Title

SCHOOLS

50. Do you currently operate a scheme with schools in your area for the school to register their pupils with your public library service?

50.
We run class visits across all library branches, and this is open to all schools and all ages including colleges.

We offer class cards with an extended amount of borrowing and time loaned.

We run a scheme where all reception aged children will get a library card.

We attend outreach events such as school coffee mornings to promote our offer/events & activities.

We have run project work with local high schools

SYSTEMS
51. What library management system do you use?

51. Spydus

SELECTION
52. Who selects the physical books in your collection?

52. We have allocated library managers who look after all stock, staff can input on all choices. We also have a small amount of supplier led selection. Customers and all staff can make recommendations/suggestions.

53. Who selects the ebooks in your collection?
54. Who selects the eaudiobooks in your collection?
55. What criteria is used to select the physical books in your collection?

53. BorrowBox

54. BorrowBox

55. At Wigan Libraries, the selection of physical books is guided by a combination of professional standards,

community needs, and practical considerations. While specific local policies may vary slightly, the general criteria used for book selection typically include the following

- Community needs and interests
- Collection development
- Quality & Credibility
- Diversity & Inclusion
- Age appropriateness
- Customer requests & popularity
- Budget & Cost
- Literary merit & reviews
- Collection gaps & weeding

56. What criteria is used to select the ebooks in your collection?

56. Unable to provide this information as we do not make the selections

57. What criteria is used to select the eaudio books in your collection?

57. Unable to provide this information as we do not make the selections