



I am a member of the public and under the Freedom of Information Act, I would like to request the following information:

1. Have you in the past or, do you currently, allow as eligible for Housing Benefit or Universal Credit the "OKEachDay" service provided by: *(Alertacall Ltd, 45 Crescent Road, Windermere. LA23 1BL)*

We do not hold records relating to the OKEachDay service.

2. If you do allow OKEachDay or a similar service by a different provider, can you tell me the date of that decision and why?
3. If you do not allow OKEachDay or a similar service by a different provider, can you tell me the date of that decision and why?

We have not made a formal decision to allow or not allow the OKEachDay service, or a similar service by another provider, as an eligible charge for Housing Benefit.

If a claim includes this service, it would be reviewed to determine whether it meets the criteria for an eligible service charge under the relevant regulations.