**FOI 18466**

I am writing to you under the Freedom of Information Act 2000 to request the following information regarding software applications and the associated contracts for the following services at the Council.

1. What Software Systems are currently used by the Council for Planning, Land Charges, Building Control and Public Protection, Licencing, Environmental Health?
2. For each of the software systems listed in question 1, when does each contract expire?
3. For each of the software systems listed in question 1, what is the annual maintenance cost of each software system?
4. For each of the software systems listed in question 1, are you planning to go to market for a different software system? If so, when?
5. For each of the software systems listed in question 1, how many users / licenses for each of the software systems listed.
6. Who is the person responsible for your Software System? Please provide full name, title and contact information if possible?

**RESPONSE**

Q1. Land Charges uses Idox TLC
Planning and Building Control use Idox Uniform
Civica App for Licensing, Public protection

Q2. Idox TLC and Idox Uniform run on a rolling 12 month contract from 1st April each year.
Civica APP runs on rolling 12 month contract from 1st if April

Q3. Idox TLC: Including API links and licenses £8,700.41.
Idox Uniform: Including API Links, Public Access and licenses £45,618.46
Civica App – annual costs £66,737.22

Q4. Land Charges, Planning and Building Control: The Council is not obliged to respond to this question as it seeks speculative future intentions rather than recorded information held by the authority, and therefore falls outside the scope of the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

Q5. Idox TLC: share licenses with all Idox products, we use 2.
Idox Uniform: 27 Licenses
Civica App – 60 licences

Q6. TLC would be myself, Stephen Milne.
Uniform: From a system administration point of view this would be Michelle Priestman, Principal Business Support Officer, m.priestman@wigan.gov.uk. All other aspects are the responsibility of our I.T department and Idox Technical Support.