

For each calendar year (between 1st January 2020 and 31st December 2024) please advise of:

- The number of council housing tenants who have complained or requested to be re-housed due to reasons involving paranormal activity, ghost sightings, monsters, hauntings, aliens, demons or other supernatural disturbances in their property (please break this down by each category)
- Wigan Council does not have a specific reason code when people request transfers or terminate their tenancies for paranormal activity, ghost sightings, monsters, hauntings, aliens, demons or other supernatural disturbances.
- 2. If held, any summaries or descriptions (suitably anonymised) of the nature of those complaints or reasons given.
- We have no record of any complaints or concerns being raised in relation to any of the above.
- 3. Any internal correspondence or policy guidance on how such cases are handled (e.g., whether such claims are formally assessed, dismissed, or acted upon).

Wigan Council does not have a specific policy or guidance on how cases which may be brought to our attention are handled, however as with all cases of concern raised the tenancy services team would arrange for an officer to conduct a home visit and discuss with the tenant the issues they are experiencing. The officer would then carry out further investigations if deemed necessary with other relevant professionals who may have more experience dealing with such matters, to obtain guidance in order to assist with the situation.