



I'm writing to you to find out about your care auditing solution (if you have one). What I'd like to know is:

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| 1. Do you procure a system to audit your care homes in between CQC inspections? | No |
| 2. If not, what is the process of auditing care homes? | We have a team of quality performance officers who monitor care home quality |
| 3. If you do, who provides the system? | NA |
| 4. When did your contract start with this supplier? | NA |
| 5. When does your contract end with this supplier? | NA |
| 6. Is there any extensions available on the contract? | NA |
| 7. What is the annual cost of the contract? | NA |
| 8. Who is the person responsible for these audits? | NA |