



REQUEST 18247

I am writing to request information under the Freedom of Information Act 2000 regarding the Mobile, Voice & Data services currently in place at Wigan Metropolitan Borough Council. I would be grateful if you could provide the following information:

Current Mobile, Voice & Data Services

1. Total number of active SIMs.
2. Description of current tariffs/allowances.
3. Name of the current service provider(s).

Requirements for the Next Contract

1. Planned budget.
2. Contract length.
3. Estimated total number of SIMs (Voice & Data, and Data-only).
4. Distribution of SIMs across networks (e.g. 50 on Vodafone, 100 on EE, etc.).
5. Description of required UK tariffs/allowances, and EU & Rest of World (RoW) roaming bundles.
6. Total number of Mobile Device Management (MDM) licences.
7. Total number of Mobile Lifecycle Management subscriptions.
8. Total number and types of Microsoft 365 licences.
9. Total fund for mobile devices.

Managed IT Services

- Are all your IT & Telecoms services managed in-house or is anything outsourced?
- If outsourced, who do you use?
- Is this contract managed by the same officer at Wigan Metropolitan Borough Council?

Contract Review

1. Date of the next review for the Mobile, Voice & Data services contract.

RESPONSE

Current Mobile, Voice & Data Services

1. 4,552
2. 1) NS2PS MBB Value7.5GB36M Sharer (2PMV536S) – Quantity of 400; 2) NS2PS InclValue 375MB36mSharer (2PV37536S) – Quantity of 3,688; 3) NS2PSInclValue VoiceOnly 1m (2PV0GB02) – Quantity of 464
3. Vodafone

Requirements for Next Contract

1. C. £900,000
2. C. 3 years
3. Total number of connections – 4,552:- Voice and data tariff – 3,688; Voice only tariff – 464; Data Only - 400
4. Expected to be Vodafone however, TBC
5. UK-only.
6. C. 6,123
7. To be determined when we start the re-procurement exercise.
8. C. 4743 type E5s and c. 1150 type F3s
9. To be determined when we start the re-procurement exercise.

Managed IT Services

1. Outsourced
2. Agilysys
3. No

Contract Review

1. C. November 2025

5. Responsible Officer(s)

1. Name and contact details of the officer(s) responsible for the contract review at Wigan Metropolitan Borough Council.

Responsible Officer(s)

1. Robert Gregory