



**Wigan**♥  
**Council**

## Request

In the last financial year 2024/25, how many incidents did your authority record where refuse collectors were physically assaulted by members of the public while carrying out council duties?

Please give a brief description of the circumstances of the incident.

- *By refuse collectors I mean all employees whose main duties are involved in the collection of rubbish (all types) from homes and businesses with your authority.*
- *If the refuse collection duties are carried out by a third party company hired by the council the information is still HELD by the council, because it is information held on your behalf.*

## Response

There were no incidents where refuse collectors were physically assaulted during the last financial year. However, there were two incidents where refuse collectors were verbally abused by residents. One incident was due to not emptying a contaminated bin the other related to not allowing member of public to throw three bags on Refuse collection Vehicle.