



REQUEST 18101

1. How many concerns or incident reports were received from nursing and/or care home providers in 2024?
2. Of those, how many referred to serious injuries or unexpected deaths?
3. How many investigations resulted in a substantiated concern of neglect or abuse?
4. How many investigations resulted in a substantiated concern of medical negligence/drug errors?
5. Please provide the figures for questions 1-4, but covering the period of January to June 2025.

RESPONSE

1. 941
Period 01-01-2024 to 31-12-2025. Section 42 concerns raised. Based on the source of referral (NB. not the source of risk).
- 2, 3 & 4. We do not hold the information that you have requested in an easily retrievable format.

Section 12 of the Freedom of Information Act 2000 (FoIA) relieves a public authority from the obligation to comply with a request for information where the estimated time required to locate, review and extract the information exceeds a certain threshold set out in Regulations.

The Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004 (SI 2004/3244) set out the rules in relation to the cost limit (otherwise called the "appropriate limit"). These Regulations are published by the Office of Public Sector Information (OPSI) and are viewable on their web site from this link:
http://www.opsi.gov.uk/si/si2004/uksi_20043244_en.pdf

The Regulations set out the cost limit for Government departments and for other public authorities. For local government, Regulation 3 states that the cost limit is £450 and Regulation 4(4) states that the prescribed hourly rate is £25.

Regulation 4(4) further provides that where the local authority estimates the time taken to gather the information would exceed this limit (which based on the prescribed hourly rate, equates to 18 officer hours), it may refuse the request under section 12 of FoIA.

I am satisfied the cost limit applies to your request and will explain why this is the case.

This would consist of a desktop review of every safeguarding alert (15 mins per review as a low bar estimate) and we have 941 as reported in question 1. This exceeds the 18-hour limit stipulated in the Act and take approximately 235-hrs.

5.

1. 252

Period 01-01-2025 to 31-05-2025. Section 42 concerns raised. Based on the source of referral (NB. not the source of risk).

2. See notes above.

3. See notes above.

4. See notes above.