

Wigan[♡] Council

REQUEST 18033

RESPONSE

1. The information requested

We ask you to provide the information described below, including the prices paid to independent and voluntary sector Homecare Providers for the provision of regulated Homecare services delivered to **people aged 65 years and over** in their own home during the seven-day **Reference Period** which includes Monday 14 April 2025.

Your attention is drawn to the definitions and interpretation described in sections 2 and 3.

The information requested is:

- (a) The **lowest** rate per hour paid to any individual Homecare Provider during the Reference Period, expressed in pounds and pence per hour.
- (b) The **highest** rate per hour paid to any individual Homecare Provider during the Reference Period, expressed in pounds and pence per hour.
- (c) The **average** ("arithmetic mean") rate per hour paid to **all** Homecare Providers for all Homecare services purchased during the Reference Period, expressed in pounds and pence per hour.
- (d) The **total hours** of Homecare purchased from **all** Homecare Providers during the Reference Period (i.e. any period of seven consecutive days which includes Monday 14 April **2025**).
- (e) The **total hours** of Homecare purchased from **all** Homecare Providers during a seven-day period which includes Monday 15 April **2024** (i.e. the figure which provides a like-for-like comparison with item (d), above, for the previous year).
- (f) Your organisation's **total spend** on Homecare services purchased from **all** Homecare Providers during the Reference Period.

- a) £22.96 for in-person care
- b) £22.96 for in-person care
- c) £22.96 for in-person care
- d) 13,286 Hours
- e) 12,673 Hours
- f) £304,554

- (g) The **total number** of Homecare Providers that delivered the total hours of Homecare purchased during the Reference Period (as specified in item (d), above).
- (h) The total number of people aged 65 years and over that received Homecare services from Homecare Providers during the Reference Period.
- (i) A brief description of the **type of contracts** you currently hold with Homecare Providers (i.e. whether they are block contracts, lead provider contracts, framework contracts, spot contracts, etc.).

Questions (a)-(i) refer to Homecare services. Questions (j) and (k) refer to Direct Payments.

- (a) The 2025-26 rate per hour for a Direct Payment, expressed in pounds and pence per hour. If you have more than one Direct Payment rate per hour, please select the rate paid to a recipient to employ a personal assistant (PA). If you have more than one Direct Payment PA rate per hour, please provide all such rates.
- (b) The total number of adults in receipt of a Direct Payment as of: (I) 1 April 2024 and (II) 1 April 2025 (or dates as close to these as possible).

g) 10 Homecare Providers

h) 1,444 Clients

i) A small amount are commissioned on spot contracts with the remainder commissioned on the ethical homecare framework contract at a consolidated hourly rate.

Please note that, in line with the request, the above figures include all homecare services provided to adults aged 65 years and above.

They exclude a small amount of spend relating to home care services not commissioned through the ethical home care framework and also Continuing Health Care (CHC) homecare commissioned by the Local Authority on behalf of the Greater Manchester Integrated Care Board

- a) The funding rate to support the payment of a personal assistant at the Real Living Wage is £14.53 per hour
- b) No of Clients
 - I. 694 Clients
 - II. 697 Clients

The number of clients above also utilise a Direct Payment for other support needs, and not just for employing a personal assistant.