



**Wigan[♥]
Council**

I am writing to request information under the Freedom of Information Act 2000 regarding parking complaints. Please could you provide the following details:

1. The total number of parking-related complaints received by the council in the 12 months period between start February 2024 to end of January 2025 if possible.

'Formal' complaints received = 8

2. A breakdown of complaints by category, if available (e.g. illegal parking, residential permit issues, parking enforcement concerns, misuse of disabled bays, etc.)

Vehicles parked in contravention of restrictions

Vehicles parked on pavement

Permit misuse

Difficulty ordering permits

The issue of a penalty charge notice

General parking concerns