



I would be grateful if you could provide the following information:

**Content Management Systems**

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| 1. The name and version of your current primary Content Management System(s)          | Contensis CMS V11.3  |
| 2. The annual cost of licensing, maintenance, and support for each CMS                | Please refer to <a href="#">Open data</a> for contract details.            |
| 3. The contract start and end dates for your CMS platform(s)                          | Please refer to <a href="#">Open data</a> for contract details.            |
| 4. The name of the supplier/vendor for each CMS                                       | Zengenti - Please refer to <a href="#">Open data</a> for contract details. |
| 5. The procurement framework used to purchase the CMS (if applicable)                 | N/A  |
| 6. The total implementation cost of your current CMS solution                         | Not known as over 10 years and do not hold this information.               |
| 7. Any planned procurement activities relating to CMS platforms in the next 24 months | Yes  |

**Case Management Systems / Customer Relationship Management Systems**

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|---|--|
| 1. The name and version of your current Case Management System(s) or Customer Relationship Management System(s)                               | Jadu Connect V2.2  |
| 2. The annual cost of licensing, maintenance, and support for each Case Management System or Customer Relationship Management System(s)       | Please refer to <a href="#">Open data</a> for contract details.        |
| 3. The contract start and end dates for your Case Management System(s) or Customer Relationship Management System(s)                          | Please refer to <a href="#">Open data</a> for contract details.        |
| 4. The name of the supplier/vendor for each Case Management System or Customer Relationship Management System(s)                              | Jadu - Please refer to <a href="#">Open data</a> for contract details. |
| 5. The procurement framework used to purchase the Case Management System(s) or Customer Relationship Management System(s) (if applicable)     | G-Cloud 13   |
| 6. The total implementation cost of your current Case Management System solution(s) or Customer Relationship Management System(s)             | Please refer to <a href="#">Open data</a> for contract details.        |
| 7. Any planned procurement activities relating to Case Management Systems or Customer Relationship Management System(s) in the next 24 months | No   |