



REQUEST 17880

Please answer the following questions for the financial years: 21-22, 22-23, 23-24, 24-25.

1. How many accounts were raised at billing in financial year?
2. What was the total value of liability in financial year?
3. How many accounts were in arrears at the end of the financial year?

RESPONSE

2021/22 = 148,428 as at 01.04.2021

2022/23 = 149,737 as at 01.04.2022

2023/24 = 151,253 as at 01.04.2023

2024/25 = 152,579 as at 01.04.2024

Total net liability for each financial year:

2021/22 = £157,082,054.85 as at 01.04.2021

2022/23 = £166,823,024.14 as at 01.04.2022

2023/24 = £177,482,212.66 as at 01.04.2023

2024/25 = £189,618,87.63 as at 01.04.2024

Arrears are reported on the 1st of each month for the previous month. Please see below figures from reports run on 1st April of each year.

Number of accounts with amounts remaining due payable for each financial year:

2021/22 = 23,905 as at 01.04.2022

2022/23 = 23,177 as at 04.04.2023

2023/24 = 22,854 as at 01.04.2024

2024/25 = 23,384 as at 01.04.2025

4. How was the value of arrears in that financial year?	<p>Arrears are reported on the 1st of each month for the previous month. Please see below figures from reports run on 1st April of each year.</p> <p>Value of amounts remaining due payable for each financial year:</p> <p>2021/22 = £8,096,350.64 as at 01.04.2022</p> <p>2022/23 = £6,664,852.97 as at 04.04.2023</p> <p>2023/24 = £7,334,004.79 as at 01.04.2024</p> <p>2024/25 = £9,555,756.44 as at 01.04.2025</p>
5. How many council tax cases were referred to bailiffs?	<p>21-22 – 4067</p> <p>22-23 – 8636</p> <p>23-24 – 11,101</p> <p>24-25 – 18,552</p>
6. How much money was retrieved by the bailiffs?	<p>21-22 – £181,816.31</p> <p>22-23 – £722,274.22</p> <p>23-24 – £998,672.39</p> <p>24-25 – £1,228,347.96</p>
7. How much debt was written off by the council in that financial year?	<p>Council Tax debt amount written off during the financial year:</p> <p>2021/22 = £72,517.10</p> <p>2022/23 = £5,012.396.17</p> <p>2023/24 = £475,384.72</p> <p>2024/25 = £1,072,729.66</p>
8. Do you currently have a formal policy in place for dealing with residents in vulnerable circumstances as part of your collections process for Council Tax arrears?	<p>Yes. Please visit www.wigan.gov.uk/counciltaxrecovery where you will find a copy of our Corporate Debt Policy</p>
9. Do you currently have a policy of exempting recipients of Council Tax Support / Reduction from the use of bailiff action?	<p>No.</p>