



Please can you provide me with the following information with regards to Digital Transformation and Licensing:

1. The Head/Manager of Digital Transformation or IT Business Applications or IT Business Manager, their contact details including telephone number and email address.

Robert Gregory
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2. Details of your current licensing platform including expiry date, contract cost and duration of the contract. The examples of the licensing that I am referring to are premise, HMO, taxi, alcohol, TENS, etc . So the licensing platform is the software you use to manage customers applications unless of course you use Word or PDF or Gov.UK forms.

System = Civica APP
Contract = Annual (renewable 1 April each year)
Cost = £66,732.22 +VAT

This system is used by multiple services, not just Licensing. We also use GOV.UK forms, as well as pdf / word forms, all available via our website.

HMO Licensing is being managed on a system called LOCATA and is a three-year contract. This is due to expire in 2027 and was a joint contract with the homeless solutions team for £16,200. We also use Word and PDF.
3. Who is responsible for the contract and their contact details including telephone number and email address

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