



Request

1. How many home adaptations were delivered in the following financial years under the Disabled Facilities Grant (DFG)?
 - i. 2019-20
 - ii. 2020-21
 - iii. 2021-22
 - iv. 2022-23
 - v. 2023-24

2. How many of the home adaptations delivered, as outlined in question 1, related to a) under-18s, and b) adults aged between 18 and 64? Please break the figures down by the following financial years:
 - i. 2019-20
 - ii. 2020-21
 - iii. 2021-22
 - iv. 2022-23
 - v. 2023-24

3. Of home adaptations delivered under the DFG in the following financial years, what was the average amount of time, in days, for a home adaptation to be completed from the time of the resident's initial enquiry*?
 - i. 2019-20
 - ii. 2020-21
 - iii. 2021-22
 - iv. 2022-23
 - v. 2023-24

Response

- i. 245
- ii. 238
- iii. 99
- iv. 255
- v. 260

Note that this does not account for the full range of equipment and adaptations supported by the Council.

The temporary reduction in 2021/22 relates to the impact of the pandemic.

- i. (a) 10, (b) 72 (figures are based on average number of assessments within age range)
 - ii. a) 13, b) 75
 - iii. a) 5, b) 37
 - iv. a) 9, b) 95
 - v. a) 19, b) 108
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- i. 2019-20 – info not available. To gather information would take over 18 hours to collate
 - ii. 2020-21 – info not available. To gather information would take over 18 hours to collate
 - iii. 2021-22 – 111 average working days
 - iv. 2022-23 – 142 average working days
 - v. 2023-24 – 137 average working days

*Please understand an "initial enquiry" in all questions as the first contact made by/on behalf of the resident with the local authority regarding a home adaptation, rather than the point at which an application was formally submitted. If such timeframes cannot be calculated because the data is not accessible in this format, please provide timeframes using the nearest data you have available, and explain what this timeframe relates to

4. Of home adaptations delivered under the DFG in the following financial years, what was the average amount of time, in days, for a home adaptation to be completed from the time of the initial enquiry for cases relating to under-18s?
- i. 2019-20
 - ii. 2020-21
 - iii. 2021-22
 - iv. 2022-23
 - v. 2023-24
5. Of home adaptations delivered under the DFG in the following financial years, what was the average amount of time, in days, for a home adaptation to be completed from the time of the initial enquiry for cases relating to those aged 18-64?
- i. 2019-20
 - ii. 2020-21
 - iii. 2021-22
 - iv. 2022-23
 - v. 2023-24
6. Among residents whose DFG enquiries or applications remain open, what is the longest amount of time a case has been ongoing (in days)? Please provide a figure from the point at which the resident first enquired* about a home adaptation.

- i. 2019-20 – info not available. To gather information would take over 18 hours to collate
- ii. 2020-21 – info not available. To gather information would take over 18 hours to collate
- iii. 2021-22 – 250 average working days
- iv. 2022-23 – 328 average working days
- v. 2023-24 – 159 average working days

- i. 2019-20 – info not available. To gather information would take over 18 hours to collate
- ii. 2020-21 – info not available. To gather information would take over 18 hours to collate
- iii. 2021-22 – 119 average working days
- iv. 2022-23 – 153 average working days
- v. 2023-24 – 168 average working days

704 working days

*Please understand 'first enquired' as the first contact made by/on behalf of the resident with the local authority regarding a home adaptation, rather than the point at which an application was formally submitted. If such timeframes cannot be calculated because the data is not accessible in this format, please provide timeframes using the nearest data you have available, and explain what this timeframe relates to

7. Did the case in question 6 relate to an individual aged ii 16-64
- i. under-18
 - ii. 16-64
 - iii. 65 and over?
8. What was the total cost of the home adaptations delivered under the DFG in each of the following financial years?
- | | |
|--------------|------------------|
| i. 2019-20 | i. £ 2,209,922 |
| ii. 2020-21 | ii. £ 1,645,869 |
| iii. 2021-22 | iii. £ 1,611,077 |
| iv. 2022-23 | iv. £ 1,987,835 |
| v. 2023-24 | v. £1,966,887 |
9. Do you use discretionary powers to top up grants? Yes