



Please can you provide under the Freedom of Information Act details with respect to your provision of assisted technology and monitoring services provided by the local authority:

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|---|------------------------------|
| 1. Does the local authority provide telecare monitoring services in-house or are these services outsourced to a third party? | Outsourced |
| 2. If the monitoring services are delivered by the local authority can you please provide contact details of the person managing the service (please provide name, job title, email address and phone number) | N/A |
| 3. If the monitoring services are provided by a third party, please supply the name of the organisation. | Medequip Connect |
| 4. If the monitoring services are delivered by the local authority can you please supply the name of the platform used. | N/A |
| 5. How far ahead are you with the analogue to digital switch? | A2D completion November 2024 |