



I have been unable to find the correct individual to address my email to, therefore, I am left with no choice other than to make a request under the Freedom of Information Act 2000. So, I am hoping that you might be able to help, by forwarding my email to the relevant person who can answer a couple of questions:

1. Please can you provide me with the name, job title, contact number and email address of the person responsible for the management of Taxi Licensing.

[Julie Middlehurst,](#)
[Assistant Director-Infrastructure and](#)
[Regulatory Services](#)
licensing@wigan.gov.uk

2. Details of your current taxi licensing platform including expiry date, contract cost and duration of the contract. The licensing platform is the software that you use to manage customers applications, e.g., Idox, Civica, Jadu. Unless of course you use Word, Excel, PDF or Gov.uk.

[Civica APP](#)

[Rolling annual contract, it doesn't have a fixed end date.](#)

[Licence, Support and Maintenance](#)
[For the Period : 01/04/2024 to 31/03/2025 =](#)
[£75,837.74](#)

[Civica APP is used by multiple services within the Council, not just Licensing.](#)