



REQUEST	17174	RESPONSE
	<ol style="list-style-type: none">1. Do you manage Sheltered Housing Schemes (Independent Living Schemes) for older people? If yes;2. Is there a provision of Careline / Emergency Alarms in these schemes?3. Does every one living in Sheltered Housing automatically have an emergency alarm, or is it by application for those that require it?4. Is this provided by the local authority directly or by a third party?5. Is a charge made to residents for this emergency alarm service?	<ol style="list-style-type: none">1. Yes2. Yes3. All Sheltered residents have a pull cord or pendant activation device within their accommodation.4. The response is provided in house between 8am and 4pm Mon to Fri by a Wigan Council employed staff. Outside of these times the service is contracted out.5. No, we do not charge for the emergency alarm / response service in our Schemes.