



Figures provided for the financial year 1 April 2023 – 31 March 2024

1. How many Penalty Charge Notices (PCNs) has Wigan Council issued annually over the past year? 13891
2. What is the percentage of PCN repayment or recovery rates for the past year? 61%
3. What parking management system does Wigan Council currently use to manage PCNs, permits, and enforcement? Si-Dem Debt Management System (by Trellint)
4. How many parking permits (residential, visitor, business, etc.) has Wigan Council issued annually over the past year? 7702
5. Does Wigan Council currently enforce any moving traffic offences under Part 6 of the Traffic Management Act 2004? If so, how many have been issued in the past year? Not currently
6. Is Automatic Number Plate Recognition (ANPR) technology currently being used for parking enforcement in Wigan? If so, in which areas and for what purpose? Not currently
7. What was the total annual revenue generated from PCNs and parking permits over the past year? Parking = -£92,4356.93
Permits = -£266,892.65
8. When is the current contract for Wigan's parking management system due for renewal? This is under a service level agreement
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9. How many parking enforcement officers does Wigan Council currently employ? £455,102.15
10. What has been Wigan Council's annual spending on parking management systems and enforcement services over the past year? (please note that this cost includes staff costs dealing with enforcement and costs for the notice processing system responsible for processing the issue of PCNs only)