



The following questions relate to the duties outlined in the Health and Social Care Act (2012) which require each local authority to make such arrangements as it considers appropriate for the provision of independent advocacy services in relation to its area.

I would like to request the following information.

1. The value of the contract your local authority awarded for independent NHS complaints advocacy services in the following financial years:

We do not commission a service.

- a. 2019/20 (1 April 2019 to 31 March 2020)
- b. 2010/21 (1 April 2020 to 31 March 2021)
- c. 2021/22 (1 April 2021 to 31 March 2022)
- d. 2022/23 (1 April 2022 to 31 March 2023)
- e. 2023/24 (1 April 2023 to 31 March 2024)

2. Does your local authority currently provide or commission a dedicated complaints advocacy service to support people to make complaints about adult social care?

We do not commission a dedicated complaints advocacy service.

3. If so, how much funding was allocated to this service in the following financial years:

N/A

- a. 2019/20 (1 April 2019 to 31 March 2020)
- b. 2020/21 (1 April 2020 to 31 March 2021)
- c. 2021/22 (1 April 2021 to 31 March 2022)
- d. 2022/23 (1 April 2022 to 31 March 2023)
- e. 2023/24 (1 April 2023 to 31 March 2024)