

REQUEST	16525	RESPONSE
	<p>1. How are facilities management services (hard FM, soft FM or TFM) handled across your estates?</p> <p>a. If any services are outsourced, which services and to which suppliers?</p> <p>b. What are the start dates and durations of these contracts, including the end date, and which services are included in each?</p> <p>c. Is there an extension clause in the contract(s) and if so, what is the duration of the extension?</p> <p>d. Has a decision been made yet on whether the contract(s) are being either extended or renewed?</p> <p>e. What is the job title of the senior officer (outside of procurement) responsible for the contract(s)?</p>	<p>1. Soft Facilities Management is managed inhouse. Hard FM is covered by a maintenance contract.</p> <p>a. Cleaning – ISS. Hard FM – Parklands Services (NW) Ltd</p> <p>b. ISS Building Cleaning Contract 1<sup>st</sup> April 2024 for 4 years with possible extension of 1 year and a further year to a maximum of 6 years. Parklands Contract started 1<sup>st</sup> December 2022 for two years with two further one-year extensions available.</p> <p>c. see 1b above.</p> <p>d. No on either contract.</p> <p>e. ISS Contract and Maintenance Contract – Facilities and Energy Manager</p> <p><a href="http://wigan.gov.uk">Business and tendering opportunities (wigan.gov.uk)</a></p>