

| REQUEST | 16478 | RESPONSE |
|---------|--|---|
| | <ol style="list-style-type: none"> 1. Does the council rely on externally commissioned services or employ in-house assessors for blue badge Independent Mobility Assessments? 2. If you use an externally commissioned service, could you provide the name of this service provider? 3. If the council internally employs in-house assessors, please specify the number of clinically trained assessors and administrative staff who work on blue badge applications. 4. Do you collaborate with local GP services or NHS trusts to conduct blue badge assessments? 5. How many of your applications are received through the .gov blue badge digital portal? 6. How many applications are received direct to the council outside of the .gov blue badge digital portal process? 7. Do members of the blue badge administration team fill out an application on either the .gov blue badge digital portal, or an internal form on behalf of an applicant that feels they are unable to do it themselves? 8. Do you use an internal digital case management system for blue badge applications? If so, what is the name of this system. 9. What is your current cost per assessment? (i.e. triage, telephone assessment & Independent Mobility Assessment) | <ol style="list-style-type: none"> 1. In house – Occupational Therapist will undertake individual assessments when required. 2. N/A 3. 1 Occupational Therapist / 6 officers on a daily rota. All staff are part of a multi-purpose Assessments Team. 4. No 5. N/A - we use our own Blue Badge system. 6. All applications are received through the Wigan Council website (Blue Badge webpage) 7. Support to complete applications is available from our Life Centre, Library staff or Contact Centre advisors. 8. Yes – Blue Badge Admin 9. We do not hold this information, as each Blue Badge assessment is individual to the applicant, therefore costs to process Blue Badge claims vary. We do not monitor the cost per assessment for a Blue Badge. |