

Council Housing Repairs undertaken from 1st January 2023 to 31st December 2023.

For the above period can Wigan Council provide me the following information:

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|--|---|
| 1) The total number of repairs carried out as completed on your Council homes?   | 63,292 jobs completed.  |
| 2) The total number of these repairs following completion which were physically checked by your Housing Inspectors following reports to Wigan Council that the repairs had been completed?                   | 0   |
| 3) Of the total repairs completed for the year 2023 how many of these repairs were undertaken by your roofing contractor Salisbury's?  | 2,704 completed by Salisbury.   |
| 4) From the total number of completed repairs undertaken by Salisbury's how many of these repairs were physically checked by your Housing Inspectors following reports to you that they have been completed? | 0   |
| 5) What was the total amount paid to your contractor Salisbury's for completed repairs by them for the calendar year 2023?   | £52k  |
| 6) How is Wigan Council informed by your contractors when a repair has been undertaken?  | When contractors complete repairs, the process is for them to submit the work order reference with the completion date via email on a weekly basis. This information is then updated onto our computer system HMIS. On the occasion completion emails are not received, the dates are captured when the contractor submits invoices, and again HMIS would be updated accordingly. There is no paperwork completed, it is all done electronically. |
| 7) Please describe the process?  |   |
| 8) Are any documents completed paper form or online?   |   |
| 9) If these exist, please send me blank copies of these forms.   | N/A   |